

DOW UNIVERSITY OF HEALTH SCIENCES



BIDDING DOCUMENT

Single Stage – Two Envelope Procedure

As per Rule 46 (2) of SPPRA, 2010 (Amended up to date)

NIT # DUHS/W&S/2026/1880

Dated: 19th August, 2026

PROVISION OF PATIENT'S MEAL & CANTEEN SERVICES

(REF NO: DUHS/W&S-NIT/209)

NOTICE INVITING TENDER (NIT)



OFFICE OF THE DIRECTOR WORKS & SERVICES DOW UNIVERSITY OF HEALTH SCIENCES

Baba-e-Urdu Road, Karachi. Direct No. 92-21- 99216065
Website: www.duhs.edu.pk E-mail: rahim.khan@duhs.edu.pk

NIT No. DUHS/W&S/2026/1880

Dated: 19th August, 2026

TENDER NOTICE

Dow University of Health Sciences (DUHS), Karachi is a Public Sector University that invites e-bids through E-Pak Acquisition & Disposable System (EPADS) from well-reputed Companies / Bidders/firms having registration with the Federal Board of Revenue (FBR), Income Tax Department, Sindh Revenue Service Board and Sales Tax.

S. No.	NAME OF WORK	METHOD OF PROCUREMENT
1.	PROCUREMENT OF SERVICES FOR CONVOCATION 2026 (VENUE SETUP, FURNITURE / FIXTURE, FOOD, REFRESHMENT, PHOTOGRAPHY, VIDEOGRAPHY, PRINTING MATERIAL ETC.) (REF. NO. DUHS/W&S-NIT/208)	Single Stage – Two Envelope Procedure as per rule 46 sub rule-2 of SPP Rules 2010 (Amended up to date)
2.	PROVISION OF PATIENT’S MEAL & CANTEEN SERVICES (REF. NO. DUHS/W&S-NIT/209)	
Tender Fee	Rs. 5,000/- (Rupees Five Thousand Only) Non-Refundable in shape of Pay Order / Demand Draft in favor of Dow University of Health Sciences, Karachi.	
Security	Bid Security and Performance Security as mentioned in the bidding document.	

E-Bidding documents as per detailed terms and conditions, specifications and requirements are available for the registered bidders on Sindh Public Procurement Regulatory Authority's EPADS at <https://portalsindh.eprocure.gov.pk/#/> and University website <https://duhs.edu.pk> on the payment noted above (non-refundable) on any working day except the day of opening of tenders.

The electronics bids must be submitted using EPADS before closing time **09-09-2026 at 10:00 Hrs.** Manual bids, shall not be accepted. Electronic Bids will be opened on **09-09-2026 at 11:00 Hrs.** For any query related to e-bidding, please Contact to the facilitator /Coordinator, Procurement Committee Services at Admin Block 5th floor DMC Campus, Baba-e-Urdu Road near Civil Hospital Karachi, Phone No. 021-38771000 (Ext. 5820 /5907).The tender fee (non-refundable) and bid security (refundable) shall be submitted in the form of a Pay Order / Demand Draft / Bank Guarantee issued by a Scheduled Bank of Pakistan in favor of Dow University of Health Sciences, Karachi and must be delivered to the above-mentioned office of the Facilitator / Coordinator, Procurement Committee at the same address.

In case of any unforeseen situation resulting in the closure of the office on the date of opening or if Government declares Holiday the tenders shall be submitted/opened online on the next working day at the same time. The Procuring Agency reserves the right to reject any or all bids subject to relevant provisions of SPP Rules, 2010 (Amended up to date) and may cancel the bidding process at any time prior to the acceptance of a bid or proposal under "Rule-25" of said Rules. In case of any ambiguity in between NIT and tender document, tender will be considered as senior.

DIRECTOR
Works & Services
Dow University of Health Sciences, Karachi

BID DATA SHEET

The following specific data for the services to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

1.	Name of Procuring Agency:	Dow University of Health Sciences (DUHS)
2.	Bidding Procedure:	Single Stage – Two Envelope through online EPADS
3.	Name of Contract:	Provision of Patient's Meal & Canteen Services
4.	Tender fee:	Rs.5,000/- (Five Thousand Rupees Only) Non-Refundable in Shape of Pay Order / Demand Draft in favor of Dow University of Health Sciences, Karachi.
5.	Submission of Tender fee & Bid Security Address:	Dow University of Health Sciences (DMC Campus), Facilitator / Coordinator, Procurement Committee-Services, Admin Block 5 th Floor DMC Campus, Baba-e-Urdu Road near Civil Hospital Karachi. Phone No. 021-38771000 Extension 5820, 5907
6.	Language of the Bid:	English.
7.	Currency of the Bid:	The price quoted shall be in Pakistani Rupee.
8.	Bid Security:	The amount of bid security shall be amounting to Rs. 4,000,000/- (Rupees Four Million Only) in the form of a Call Deposit, Bank Draft or a Bank Guarantee issued by a scheduled bank of Pakistan, in favor of the Dow University of Health Sciences, Karachi.
9.	Bid Validity Period:	90 days
10.	Tender Purchasing date:	As per NIT
11.	Deadline for bid submission:	As per NIT (Online through EPADs at https://eprocure.gov.pk/)
12.	Date and Time of Bid opening:	As per NIT (Online through EPADs at https://eprocure.gov.pk/)
13.	Alternate Bid:	Not Allowed
14.	Joint Venture / Consortium Bid:	Not Allowed
15.	Period of Contract:	The initial contract shall be signed for a period of twelve (12) months. It may be extended till the finalization of new tender on same terms & conditions or renewed once for an additional period of twelve (12) months, subject to: (i) the Contractor's / Service Provider's satisfactory performance during the preceding contract period, (ii) a pre-renewal performance evaluation conducted by DUHS, and (iii) mutual written consent of both parties. All terms and conditions of the contract shall remain unchanged during the renewal period, except that the contract rates may be increased by upto ten percent (10%) annually.
16.	Performance Security:	The amount of Performance Security shall be ten percent (10%) of the total contract value for one (01) year (12 months).

BIDDING DOCUMENT

PROVISION OF PATIENT'S MEAL & CANTEEN SERVICES

A. INTRODUCTION: -

Dow University of Health Sciences, Karachi (DUHS) is a premier institute of health sciences in Pakistan, established under the Dow University of Health Sciences Act 2004 having its main campus at Baba-e-Urdu Road, Karachi. DUHS has been developing tradition of excellence in education, research and community service. DUHS has educated and trained more than 8,000 students and residents from more than 20 institutions.

B. OBJECTIVE: -

The main objective of contract is to hire well-reputed service provider/contractor to provide Patient's Meal & Canteen Services for Dow University of Health Sciences, Karachi at following locations:

- Dow University Hospital (DUH) at Ojha Campus
- Institute of Biological, Biochemical & Pharmaceutical Science (IBBPS) at Ojha Campus
- Dow International Dental College Hospital (DIDCH) at Jauhar

C. BIDDING PROCEDURE AND AWARD OF CONTRACT: -

1. OBTAINING OF BIDDING DOCUMENT: -

- 1.1. Bidding Document can be obtained from Dow University of Health Sciences (DMC Campus), Facilitator / Coordinator, Procurement Committee-Services, Admin Block 5th Floor DMC Campus, Baba-e-Urdu Road near Civil Hospital Karachi against non-refundable payment of Rs. 5,000/- (in shape of Pay Order in favor of "Dow University of Health Sciences, Karachi") from the date of publishing of this NIT in the print media, up to day before the date of opening of bid. No tender document shall be sold on the date of opening of bid.

E-BIDDING

- 1.2. Bidding documents are also available on Sindh Public Procurement Regulatory Authority's EPADS at <https://portalsindh.eprocure.gov.pk/#/> and University website <https://duhs.edu.pk> on the payment noted above (non- refundable) on any working day except the day of opening of tenders.

2. BIDDING PROCEDURE: -

- 2.1. Bids are invited as per Single Stage – Two Envelope Procedure in accordance with sub rule 2 of rule 46 of the Sindh Public Procurement Rules, 2010 (Amended up to Date).

3. INSTRUCTIONS TO THE BIDDERS: -

- 3.1. Bidders must carefully read the Notice Inviting Tender (NIT) and all sections of the Bidding Document to fully understand requirements before submission.
- 3.2. The Bid Form/Price Schedule must be completed in all respects, free from overwriting, double writing, crossed, erasures, confusion or conditional terms. Rates shall be quoted clearly in digits and words.
- 3.3. The Bid Form/Price Schedule shall be placed in the Financial Proposal.
- 3.4. Each document submitted by the bidder shall be signed and stamped by the bidder.
- 3.5. Bids must be uploaded on SPPRA's EPADS system under the Single Stage – Two Envelope Procedure.
- 3.6. Tender Fee and Bid Security must be submitted to Dow University of Health Sciences (DMC Campus), Facilitator / Coordinator, Procurement Committee-Services, Admin Block 5th Floor DMC Campus, Baba-e-Urdu Road near Civil Hospital, Karachi.
- 3.7. Technical Proposals must include all documents required for evaluation criteria. Financial Proposals shall include only the bid form/price schedule.
- 3.8. Conditional, alternative, telegraphic, incomplete, late, or non-compliant bids, bids not accompanied by Bid

Security, bids for partial / limited items / limited groups shall be rejected. Joint ventures or consortium bids are not permitted.

- 3.9. Bids submitted by any bidder who stands blacklisted, debarred, suspended, and declared ineligible by any Federal, Provincial, or Local Government department, agency, regulatory authority, or by any national or international organization, whether public or private shall be rejected.
- 3.10. The bidder must nominate an authorized representative with name, designation, contact number, email, and address for communication during the procurement process.
- 3.11. No alteration or modification of bids shall be allowed after opening. However, DUHS may seek written clarification of ambiguities, provided such clarification does not change the substance of the bid.
- 3.12. Bids will be evaluated strictly in accordance with the criteria, terms, and conditions of this bidding document. In case of discrepancies, the Bidding Documents shall prevail over the NIT.
- 3.13. DUHS will not be responsible for any costs or expenses incurred by bidders in connection with the preparation or delivery of bids.
- 3.14. It is the bidder's responsibility to examine, investigate and consider all factors, conditions, requirements, and circumstances before submitting the bid. No claims for additional payment, financial adjustments, or extensions of time shall be entertained later.
- 3.15. DUHS may require the bidder to provide proof of salary slips or other evidence to verify genuine employment of staff.
- 3.16. The interested bidders may visit the site and physically inspect / survey the DUHS premises before submitting

4. CLARIFICATION AND AMENDMENT OF BIDDING DOCUMENT:-

- 4.1. A prospective bidder may request clarification of the bidding documents in writing at least five (05) calendar days before the deadline for bid submission, as per Rule 23(1) of SPP Rules, 2010 (amended up to date).
- 4.2. DUHS shall respond in writing to requests for clarification received in time. Copies of the response will be shared with all bidders who obtained the bidding documents.
- 4.3. At any time before the deadline for submission, DUHS may issue an addendum/corrigendum/modify bidding document on its own initiative or in response to a clarification. All such amendments shall be binding on bidders, and DUHS may extend the deadline to allow bidders reasonable time to comply.

5. LANGUAGE OF DOCUMENTS:-

- 5.1. All bids and related correspondence shall be in English. Proposals must be submitted on the bidder's official letterhead, signed and stamped on each page by the person(s) authorized to sign/endorse, and accompanied by relevant technical literature in English.

6. VALIDITY OF BIDS:-

- 6.1. Bids shall remain valid for ninety (90) days from the date of opening of Technical Proposals. Bids with a shorter validity shall be rejected.

7. SUBMISSION & OPENING OF BIDS:-

- 7.1. Bids shall be submitted online through EPADS (eprocure.gov.pk) before the deadline stated in the NIT.
- 7.2. Technical Proposals will be opened online first and evaluated without reference to price and technical evaluation report shall be communicated to the bidders at least Seven (07) days prior to opening of Financial Proposal.
- 7.3. Financial Proposals of only technically qualified bidders will then be opened online through EPADS.
- 7.4. Financial Proposals of disqualified bidders shall not be opened from EPADS and bid security shall be returned to the bidder.

- 7.5. If a Financial Proposal is mistakenly enclosed in the Technical Proposal, the entire bid shall be rejected.
- 7.6. If any bidder elects to submit alternative bid(s) / proposal(s), both bids ORIGINAL and ALTERATIVE will be rejected straightaway
- 7.7. Bids with vague conditions such as “subject to prior confirmation”, “subject to immediate acceptance” etc. shall be rejected.
- 7.8. DUHS shall upload the Final Bid Evaluation Report on the websites of the Authority (EPADS) and DUHS, and shall also intimate all bidders, at least three (3) working days prior to the issuance of the Letter of Acceptance.

8. BID EVALUATION CRITERIA:-

- 8.1. The Technical Evaluation shall be carried out on mandatory requirement and a scoring system based on the criteria defined in this Bidding Document. Bidders must achieve at least seventy percent (70%) of the total marks and fulfill all mandatory requirements to qualify for further evaluation process.
- 8.2. Only those bidders who fulfill all mandatory requirements (includes achieving score 70% or above) shall be declared Technically Qualified.
- 8.3. Financial Proposals of only Technically Qualified bidders shall be opened.
- 8.4. The contract shall be awarded to the Lowest Evaluated Responsive Bidder strictly in accordance with Rule 46 of SPPRA Rules, 2010 (Amended up to date).

9. EVALUATION OF TECHNICAL PROPOSAL (MANDATORY REQUIREMENTS):-

- 9.1. Bidders must fulfill all mandatory requirements as specified in the bidding documents.
- 9.2. Failure to meet any mandatory requirement shall result in disqualification and rejection of the bid as non-responsive.
- 9.3. A bid shall be declared responsive if it complies with all mandatory requirements, terms and conditions of the bidding document and SPPRA Rules, 2010 (Amended up to date).
- 9.4. Only technically qualified bidders shall be considered for financial evaluation.

- 9.5. **Mandatory Requirement:** The bidder who meets the following mandatory requirements (includes achieving score 70% or above) would be declared **technically qualified** for further evaluation as per the Evaluation Criteria specified in this bidding document. **Submission of verifiable documentary evidence against each requirement is compulsory, noncompliance will lead to disqualification.** Bidder shall be bound to produce the original documents for verification at the request of DUHS. If the bidder fails to produce the original documents within the prescribed time schedule their bid will be rejected.

S. No.	Requirement
1	Tender Fee: Original to be submitted at DUHS before tender opening. A scanned copy must be attached in the Technical Proposal.
2	Bid Security: Original to be submitted at DUHS before tender opening. A scanned copy must be attached in the Technical Proposal.
3	Attach this complete bidding document, duly signed and stamped by the bidder on each page as acceptance of all terms and conditions of this bidding document.
4	Valid NTN / Income Tax Registration Certificate with online verification showing "Active Taxpayer" status (FBR).
5	Valid Sindh Sales Tax (SST-SRB) Registration Certificate with online verification showing "Active Taxpayer" status.
6	Copy of CNIC of the authorized signatory of the bid.
7	Compliance Certificate on Stamp Paper duly signed and stamped as per Annexure-B .
8	Complete profile and history of the bidder, including registered office address, details of Directors/owners with CNICs and contact details (Annexure-C).
9	Bidder must be in business for at least the last five (05) years (credible documentary evidence must be provided).
10	Bidder must have a functional office in Karachi (documentary proof required such as address, photographs, list of equipment etc.)
11	Affidavit on Stamp Paper as per Specimen given at Annexure-I (1) .
12	Certificate on company's letterhead that if selected, the firm would deploy Canteen staff / workers / cook etc., which would be security-wise cleared by Ministry of Interior / Provincial Home Departments / Police as per Specimen at Annexure-I (2) . Non-compliance to the same may result in immediate termination of contract leading to forfeiture of performance Security and blacklisting of firm.
13	Average Annual Turnover in the last three (03) financial years should not be less than PKR 60 million supported by Income Tax Returns (ITR – FBR).
14	Experience of at least Two (02) projects of similar nature (Patient's Meal / Daily Food Services for Staff or Hostel Students) successfully completed during the last Five (05) years in Govt./Semi-Govt./Autonomous Bodies/Universities/Hospitals/Corporate Sector/Industries/Hostels (Annexure-F). Following documentary evidences of each project with clearly mentioning tenure of contract must be provided for consideration: (1) Contract Agreement / Workorders of each project (2) Performance Certificate of each project NOTE: Agreement / Work Order(s) and Performance Certificate must be for the period at least 12 months. If the ORIGINAL project period is more than 12 months then it would be considered a single project only. Extensions of project cannot be considered as a separate project.
15	Existing and any past service providers are only eligible for bidding upon providing recent Satisfactory Performance Certificates, dated after publication of the tender document for respective periods of services from the Registrar office of Dow University of Health Sciences, duly signed and stamped. No other certificates will be accepted for eligibility.
16	Valid License from Sindh Food Authority, under the provisions of the Sindh Food Authority Act 2016.
17	Bidders achieving minimum 70% marks / points in Technical Evaluation Criteria will be considered only for further process besides compliance of all mandatory clauses. Documentary evidence must be attached in support of claim.

9.6. **Technical Evaluation Criteria**

S#	Description	Ranges	Marks Division	Total Marks
1	Possession of Certifications	ISO 9001	04	12
		ISO 22000	04	
		HACCP	04	
2	Number of Food Service Managers with a Degree in Food Science/ Dietetics. (Attach Degree and Employee Card or Current Salary slip)	Four (4) points for each Food Service Manager having Degree in Food Science/Dietetics up to Two (2)	08	08
3.	Highest Rent Quoted for Kitchen & Canteen / Cafeteria of Dow University Hospital at DUH Building.	1st Higher Rent Quote	10	10
		2nd Higher Rent Quote	05	
		Less than 2nd Higher Rent Quote	02	
4	Experience of projects of similar nature (Patient’s Meal / Daily Food Services for Staff or Hostel Students) in Govt./Semi-Govt./Autonomous Bodies/ Universities/ Hospitals/ Corporate Sector/ Industries/ Hostels. Following documentary evidences of each project with clearly mentioning tenure of contract must be provided for consideration: (1) Contract Agreement or Workorders (2) Performance Certificates. NOTE: Agreement / Work Order(s) and Performance Certificate must be for the period at least 12 months. If the ORIGINAL project period is more than 12 months then it would be considered a single project only. Extensions of project cannot be considered as a separate project.	Patient’s Meal, Five (5) points for each project up to 4 projects	20	20
		Daily Food Services for Staff or Hostel Students; Five (5) points for each project up to 2 projects	10	
5	Average Annual Turnover during the last03 financial years demonstrated through Annual FBR-Income Tax Returns.	Less than PKR 60 Million	00	20
		PKR 60 Million or more but less than PKR 70 Million	10	
		PKR 70 Million or more but less than PKR 80 Million	15	
		PKR 80 Million or more	20	
6	Human Resource / Total Number of employees (supported with contracts OR appointment orders OR current salary slips OR Employee Cards)	Less than 10 Persons	00	10
		10-20 Persons	03	
		21-30 Persons	06	
		Above 30 Persons	10	
7	Years of establishment of the Firm/ company/ partnership/ sole- proprietor. Submit documentary evidences and proof	Less than 5 years	00	20
		5 years or more but less than 7 years	10	
		7 years or more but less than 10 years	15	
		Above 10 years	20	
TOTAL MAXIMUM MARKS /POINTS				100

- 9.7. The Technical Proposal shall comprise the following:
- a. Technical Proposal Submission Form duly signed and stamped by authorized representative (**Annexure-A(1) & Annexure-A(2)**)
 - b. All documents required for Technical Evaluation Criteria (scoring purpose).
 - c. All documents required against all mandatory requirements.

10. EVALUATION OF FINANCIAL PROPOSALS: -

- 10.1. Financial Proposals of only technically qualified bidders will be opened online through EPADS.
- 10.2. Bids not accompanied by the Bid Security of required amount and form shall be rejected.
- 10.3. Prices must be quoted in Pakistani Rupees (PKR), inclusive of all applicable taxes, duties, levies, insurance, freight/transportation, insurance, delivery and other charges. DUHS will deduct applicable taxes, duties and other levies at source.
- 10.4. The Evaluation of Financial Proposal will be conducted on quoted prices inclusive of all applicable taxes, duties, levies, and charges. If taxes are not specifically mentioned, the price shall be deemed inclusive of all applicable taxes, duties and levies as per prevailing laws. Errors in calculation of taxes, duties, levies, and charges shall be borne by the bidder. **The price shall be fixed during the contract period. Where no price is entered for any item, it shall be presumed free of charge.** However, subsequent exemption / reduction in tax rate / reduced rates in indirect taxes during contract period will be adjusted accordingly.
- 10.5. Arithmetic errors shall be corrected as follows:
- a. Discrepancy between amount in figures and words → amount in words shall prevail
 - b. Discrepancy between unit rate and total → unit rate shall prevail
 - c. Discrepancy in sum of itemized amounts and total tender price → sum of itemized amounts shall prevail
 - d. Corrected amounts shall be binding, and evaluation shall be based on the Evaluated Total Tender Price
- 10.6. The lowest evaluated bidder meeting all requirements shall be considered for award of contract.
- 10.7. In case of tie among two or more bidders in financial bid with identical offered rate, the procuring agency may either cancel the bidding process or award the contract to the bidder securing the higher technical evaluation score, provided all other terms and conditions are satisfactorily met.
- 10.8. The Financial Proposal shall comprise the following:
- a. Financial Proposal Submission Form duly signed and stamped by authorized representative (**Annexure-A(3)**)
 - b. Bid Form / Price Schedule (**Annexure-H**)
 - c. Subsidized Rate Quotation Required For Employees & Students Availing Canteen/Cafeteria Services (**Annexure-L**)
 - d. Bid Security (scanned) as per the bidding document.

11. AWARD OF CONTRACT:-

- 11.1. DUHS shall award the contract to the bidder offering the lowest evaluated responsive bid, subject to fulfillment of all terms and codal formalities.
- 11.2. Prior to the expiration of the original or extended bid validity period, DUHS shall notify the successful bidder in writing, through hand delivery / registered post / courier / email, of the acceptance of its bid (the "Letter of Acceptance"). The issuance of the Letter of Acceptance shall confirm DUHS's decision to award the contract; however, the contract shall become effective and enforceable only upon the successful bidder's

submission of the prescribed Performance Security and execution of the formal Contract Agreement.

- 11.3. The successful bidder shall execute and sign the Contract Agreement with DUHS on stamp paper of appropriate value in accordance with the prevailing Government rules/rates under the Stamp Act, 1899. All applicable stamp duties and service charges, including those under Article 22 (Contract) of the Stamp Act, 1899, shall be borne solely by the bidder.
- 11.4. Failure of the successful bidder to furnish the Performance Security and/or to execute the Contract Agreement within the stipulated time (mentioned in the Letter of Acceptance) shall entitle DUHS to cancel the award, forfeit the Bid Security and/or Performance Security, and take any other action deemed appropriate under SPPRA Rules, 2010 (Amended up to date), including awarding the contract to the next lowest evaluated responsive bidder.
- 11.5. Integrity Pact (Annexure-J) and Contract Form (Annexure-K) must be duly signed and submitted.
- 11.6. The Successful Bidder shall not alter, amend, or delete any clause of the Draft Contract Agreement. Minor rephrasing for clarity may be permitted only with the prior written approval of DUHS, provided that such modification does not affect the intent, substance, rights, obligations, or cost and financial interests of DUHS in any manner.
- 11.7. The Successful bidder shall submit the Performance Security / Guarantee and Bid Security of successful bidder shall be returned after receipt of Performance Security / Guarantee.

12. RIGHT TO ACCEPT OR REJECT BIDS:-

- 12.1. DUHS reserves the right to accept or reject any bid any or all bids or annul the bidding process at any time before award, as per Rule 25 of SPP Rules 2010 (amended up to date), without any liability to bidders.

13. REDRESSAL OF GRIEVANCES AND SETTLEMENT OF DISPUTES: -

- 13.1. Redressal of Grievances & settlement of dispute will be made as per Rule 31 & 32 of SPPRA Rule-2010 (Amended up to date).

14. REQUIREMENT / FORMAT OF BID:-

- 14.1. All bidders shall quote firm and final rates inclusive of all applicable taxes, duties, levies, and charges strictly on the format provided at Annexure-H. Each bid must be accompanied by the requisite Bid Security / Earnest Money in the form of Deposit at Call, Pay Order, Demand Draft, or Bank Guarantee, as prescribed in this Tender Document.

15. BID SECURITY:-

- 15.1. The Bidder shall furnish, as part of its bid, a Bid Security in the amount specified in the Bid Data Sheet, in the form of Deposit at Call, Pay Order, Demand Draft, or Bank Guarantee (Annexure-D), issued by a scheduled bank in Pakistan, in favor of Dow University of Health Sciences (DUHS), Karachi. The Bid Security shall remain valid for at least twenty-eight (28) days beyond the bid validity period. No interest shall be payable on the Bid Security.
- 15.2. The Bid Security must be attached with the Financial Proposal, while a scanned copy (with amount concealed) shall be attached with the Technical Proposal.
- 15.3. Any bid not accompanied by a valid Bid Security in the prescribed form shall be rejected as non-responsive.

- 15.4. The Bid Securities of unsuccessful bidders shall be returned upon award of the contract to the successful bidder or upon expiry of the validity of the Bid Security, whichever is earlier.
- 15.5. The Bid Security of the successful bidder shall be returned only after submission of the required Performance Security and execution of the formal Contract Agreement.
- 15.6. The Bid Security may be forfeited/confiscated in the following cases:
 - a. If a bidder withdraws or modifies its bid during the bid validity period.
 - b. If the bidder does not accept the correction of the quoted amount following the correction of arithmetic errors.
 - c. If the successful bidder fails to furnish the required Performance Security or sign the Contract Agreement within the prescribed period.
 - d. If the successful bidder fails to commence or provide the requisite services as per contract.
 - e. If a bidder has been found black listed by any agency of Federal or Provincial Government.
 - f. If it is established that the bidder submitted false, misleading, or forged documents/certificates/affidavits to qualify.

16. REJECTION / DISQUALIFICATION OF BIDS:-

- 16.1. A bid shall be rejected, declared non-responsive, or the bidder disqualified at any stage of the process, if:
 - a. The bid is substantially non-responsive to the requirements of this Tender Document.
 - b. The bidder makes false, forged, misleading, or materially incorrect representations in forms, statements, certificates, or attachments submitted as proof of eligibility/qualification.
 - c. The bid is against the applicable laws, rules, regulations, codes, permits, or policies of Pakistan.
 - d. The bidder has a conflict of interest, whether direct or indirect, with DUHS.
 - e. The bidder is found to have engaged in "Corrupt and Fraudulent Practices" in competing for or executing the contract.
 - f. The bidder attempts to unduly influence the bid evaluation or contract award process.
 - g. The bid is submitted in any form or manner other than that prescribed, including failure to use the required forms, annexures, schedules, or submission mode.
 - h. The bid is unsigned, incomplete, partial, conditional, ambiguous, alternative, late, or otherwise non-compliant.
 - i. The bid is subjected to unauthorized interlineations, cuttings, corrections, erasures, or overwriting.
 - j. The financial proposal is included in the technical proposal, contrary to Rule 46(2) of SPP Rules, 2010 (Amended up to date).
 - k. The bid validity period is shorter than that prescribed in the Tender Document.
 - l. The bid is submitted for partial or limited items/services instead of the complete scope specified.
 - m. The bid is not accompanied by a valid Bid Security in the prescribed form, amount, or validity period.
 - n. The bidder withdraws, modifies, or fails to maintain its bid during the bid validity period.
 - o. The bidder refuses to accept the corrected bid price after arithmetic error corrections.
 - p. The successful bidder fails to furnish the required Performance Security or sign/execute the Contract Agreement within the prescribed period.
 - q. The bidder fails to provide verifiable proof against the mandatory requirements (technical proposal).
 - r. The bidder fails to commence or provide the requisite services as per contract.
 - s. The bidder or its directors/partners are blacklisted, debarred, suspended, or declared ineligible by any Federal, Provincial, or Local Government department, agency, regulatory authority, or by any national or international organization, whether public or private.
 - t. The bid contains vague terms such as "subject to prior confirmation" or "subject to immediate acceptance."
 - u. Any other ground for rejection provided under the Sindh Public Procurement Rules, 2010 (Amended up to date), or provided in the bidding document or identified by DUHS during evaluation, that

renders the bid non-responsive.

D. SCOPE OF WORK AND TERMS & CONDITIONS OF CONTRACT: -

1. SCOPE OF WORK: -

- 1.1. Dow University of Health Sciences (DUHS), Karachi, intends to engage a qualified and experienced contractor for Patient Meal and Canteen Services at the following DUHS locations:

- Dow University Hospital (DUH) at Ojha Campus
- Institute of Biological, Biochemical & Pharmaceutical Science (IBBPS) at Ojha Campus
- Dow International Dental College Hospital (DIDCH) at Jauhar

The Contractor shall ensure hygienic, safe, nutritious, and uninterrupted food services for patients, students, faculty, attendants, and hospital staff in accordance with prescribed standards and dietary guidelines.

- 1.2. The Contractor shall provide nutritionally balanced and medically prescribed meals to indoor patients three (03) times a day, as per the diet plans approved by DUHS dietitians.

- Meals shall be prepared under the supervision of qualified dietitians and trained chefs.
- Special dietary requirements (e.g., diabetic, cardiac, renal, pediatric, or high-protein diets) must be followed strictly as per hospital protocols.
- Meals shall be delivered to the wards at scheduled timings in clean, covered, and labeled containers.
- Daily meal distribution logs shall be maintained and verified by the concerned hospital administration and the contractor.

- 1.3. The Contractor shall operate and maintain the canteen/cafeteria at DUH to provide affordable, hygienic, and fresh meals, snacks, and beverages to students and staff at subsidized rates approved by DUHS.

- Food quality, menu variety, and pricing shall be pre-approved by DUHS.
- The Contractor shall maintain the premises, furniture, and kitchen equipment in clean, hygienic and operational condition at all times, in accordance with hospital hygiene and safety standards.
- Monthly rent for the allotted kitchen and canteen/cafeteria space shall be paid to DUHS as per agreement.
- Waste disposal and pest control shall be carried out regularly in accordance with health and safety standards.

- 1.4. The Contractor shall strictly comply with hospital hygiene standards, food safety regulations, and occupational health requirements.

- All kitchen and service staff must wear clean uniforms, caps, gloves, and ID badges.
- Regular health check-ups of food-handling staff shall be mandatory.
- Food shall be prepared using prime-quality raw materials approved by DUHS.
- The Contractor shall maintain daily, monthly, and quarterly inspection logs for food quality, storage, and hygiene, open to DUHS inspection at any time.

- 1.5. The Contractor shall maintain detailed records, including:

- Daily meal logs signed by the Contractor and Hospital Administration.
- Diet charts, delivery schedules, and patient feedback reports.
- Monthly and quarterly service summaries for DUHS review.

DUHS reserves the right to inspect food preparation areas, sample meals, and verify service quality at any time. Any deviation from approved standards may result in penalties, deductions, or termination of contract.

- 1.6. The Contractor shall arrange and implement professional methods for the proper storage and warehousing of all materials, ingredients, utensils, and equipment required for meal preparation and service. Adequate inventory of essential items shall be maintained at all times to ensure uninterrupted

operations.

- 1.7. The Contractor shall be responsible for providing 365 days service, including weekends and public holidays, without interruption throughout the contract period. Any failure to meet prescribed service standards, shall attract penalties as specified in this bidding document or as determined by DUHS without prejudice to other contractual remedies.
- 1.8. The different types of patient's meal attached at **Annexure-M** will be provided by the Contractor as per daily requirement. The slight/minor changes will be made to patient's meal menu during the contract period.

2. TERMS AND CONDITIONS OF CONTRACT:-

MANPOWER:

- 2.1. The Contractor shall deploy adequate, qualified, and trained manpower to ensure uninterrupted and efficient service delivery. All Contractor's staff shall strictly follow DUHS's instructions and comply with workplace rules, regulations, safety standards, operational guidelines and precautions. All Contractor's staff shall not in any manner indulge in any unionism nor have any linked activity with DUHS employees.
- 2.2. The Contractor shall provide DUHS with a monthly duty roster for all shifts and submit a list of employees, including CNIC copies, recent photographs, and complete particulars. Security clearance cards, duly stamped by DUHS Safety & Security Department, shall be issued before deployment.
- 2.3. The Contractor shall ensure timely payment of salaries to all deployed staff, no later than the 5th of each month, irrespective of whether payment has been received from DUHS. Any strike, protest, or interruption in service arising from non-payment of salaries shall constitute a material breach of contract, leading to penalties or termination or any other remedies available to DUHS.
- 2.4. The Contractor is an independent contractor and accordingly is fully responsible for any accident or injury to its employee or caused by its employee and agrees that neither the DUHS nor any of its employee shall be held liable in any manner. The Contractor shall be solely responsible for health, safety, and compensation of its employees in case of illness, injury, or accident during service. DUHS shall not be a party to such claims and keep DUHS harmless from all such claims or liabilities.
- 2.5. The Contractor shall be responsible to provide all personnel with DUHS-approved uniforms, identification badges (bearing name and designation), and Personal Protective Equipment (PPE) such as gloves, caps, masks, beard covers, and shoes. Staff without proper attire will not be allowed to work.
- 2.6. All employees must be medically and physically fit, free from communicable or infectious diseases, and certified through medical tests conducted at the Contractor's expense. Tests shall include screening for HIV, HBsAg, stool for ova or cysts of parasites, stool culture/sensitivity for typhoid, Hepatitis A, and Hepatitis B and other relevant examinations. Periodic health assessments and vaccinations of all staff against various infectious diseases, including Hepatitis A and B shall be conducted, and valid health certificates must be maintained. Any infected employee shall be withdrawn from duty until fully recovered.
- 2.7. All staff shall maintain high standards of personal hygiene, including trimmed hair and nails, and must exhibit professional, courteous behavior toward patients, attendants, and hospital staff. Misconduct or complaints of rude behavior may lead to immediate removal, penalties on the Contractor and shall be handled as per DUHS policy and Laws of the land.

- 2.8. All staff shall receive mandatory firefighting and food safety training, with monthly refreshers. The Contractor shall provide and maintain all necessary tools, instruments, and safety gear to enable staff to perform duties efficiently and safely.
- 2.9. The Contractor shall ensure that its staff comply with all security and safety protocols issued by DUHS. Disciplinary action against staff shall be taken in accordance with labor laws, with DUHS duly informed. DUHS reserves the right to reject any staff member found unsuitable or unqualified.
- 2.10. For all legal and contractual purposes, the Contractor shall be deemed the sole employer of its personnel. No staff member shall claim employment or benefits from DUHS at any stage.
- 2.11. Employment of child labor is strictly prohibited. Only adult, skilled, and medically fit workers shall be engaged. Violation will lead to immediate termination of contract.
- 2.12. The indicative staffing pattern, subject to variation based on operational requirements and approval by DUHS, shall include but not be limited to the following:

S#	Staff	Nos
1	Food Service Manager	
2	Dietitian	
3	Patient Meal Line Food Technicians	
4	Patient Meal Handling Manager	
5	Supervisor	
6	Waiters	
7	Head Cook	
8	Assistant Cooks	
9	Helpers	
10	Cleaning Staff	
11	Any Other (Specify)	

- 2.13. A Food Service Manager shall be appointed to oversee overall operations, staff discipline, and immediate procurement of essential supplies to meet urgent service needs. Each shift must include at least one qualified Dietitian to supervise patient meals and one trained Food Service Manager with supporting Supervisors available round-the-clock (24/7) to monitor food quality, hygiene, and service standards. Credentials, qualification certificates, and relevant experience of such personnel shall be submitted to DUHS for approval prior to deployment.
- 2.14. A designated delivery person shall be responsible for transporting meals using insulated food trolleys and must be capable of reading English to correctly identify patients, rooms, and bed numbers to ensure accurate meal delivery.
- 2.15. The Contractor shall maintain the minimum required workforce at all times and arrange additional personnel as needed to meet service demands. Adequate staff shall be assigned for food preparation under the supervision of a qualified and experienced Head Cook and Assistant Cooks, trained in hotel management, institutional, or hospital catering, capable of preparing diverse dietary meals.

MONTHLY RENT:

- 2.16. The Dow University of Health Sciences (DUHS) shall provide Kitchen and Canteen / Cafeteria premises to the Contractor on a rental basis. It is mandatory for the Contractor to prepare patient meal in the allocated kitchen provided by DUHS. The monthly rent of kitchen and canteen / cafeteria will be increased by 15% per annum.

- 2.17. The contractor shall pay rent on 1st week of each month in advance to the DUHS.

UTILITY CHARGES:

- 2.18. **Electricity and Gas Consumption:** The Contractor shall pay monthly charges for electricity and gas consumption based on sub-meter readings, in accordance with the applicable standard tariffs of K-Electric (KE) and Sui Southern Gas Company Limited (SSGC). In addition, the Contractor shall bear all applicable load or demand charges as per KE and SSGC tariff structures. Payment shall be made within the prescribed due dates as per DUHS Services Department's billing or estimates.
- 2.19. **Alternate Energy Arrangements:** In the event of low gas pressure or non-availability of gas supply from SSGC, the Contractor shall be responsible for arranging an alternate fuel source (such as LPG or LNG) at its own cost. The Contractor must ensure full compliance with all relevant safety standards and regulations governing the storage and use of such cylinders or reservoirs.
- 2.20. **Water Supply and Charges:** The Contractor shall pay for water consumption at the applicable rates prescribed by DUHS on 1st week of each month in advance to the DUHS along with monthly rent. In the event of a shortage in the DUHS water supply, the Contractor shall be responsible for procuring drinkable water suitable for cooking and food preparation at its own expense.
- 2.21. **Inspection and Verification of Utility Consumption:** The Contractor shall conduct periodic inspections of sub-meters to verify the accuracy of utility consumption. In the event that DUHS management detects tampering, manipulation, or irregularities in the sub-meter readings, the Contractor shall be subject to heavy penalties. If it is determined that sub-meter readings are compromised, DUHS reserves the right to increase charges up to 20% above the previous average quarterly consumption.

USE OF PREMISES, RESPONSIBILITY AND RESTRICTIONS:

- 2.22. The Contractor shall be solely responsible for all costs, maintenance expenses, utilities, safety, and risk management of the allotted premises. The Contractor shall maintain the premises in good order, ensure adequate security and fire safety measures, and comply with all applicable health, safety, and environmental requirements. DUHS shall not be responsible in any way for the safety of the articles belonging to the Contractor. DUHS shall not be liable for any loss, damage, or incident (like theft, fire, electric shock, etc) arising from the Contractor's use of the premises. In case of negligence, misconduct or default resulting in damage to DUHS assets, the cost of such damage shall be recovered or adjusted from the Contractor's bills and/or Performance Security.
- 2.23. The Contractor shall:
- Use the designated space exclusively for patient meal and canteen services.
 - Not display advertisements, marketing material, or promote any commercial product or brand within the DUHS premises.
 - Not sublet, assign, sub-lease, or use the premises for any purpose other than those specified in this contract and not use for storage for other contracts, or accommodation for staff or non-staff persons.
 - Ensure that all staff adhere to DUHS's "No Smoking" and "No Alcohol" policies. The use, possession, or sale of tobacco or alcohol is strictly prohibited within hospital premises.

EQUIPMENT AND FIXTURES:

- 2.24. DUHS may provide certain fixed assets, equipment, utensils, crockery, trolleys and fittings for use by the Contractor. An inventory of all such items shall be jointly verified, signed, and maintained by DUHS and the Contractor at the time of handover and return.
- 2.25. All additional furniture, kitchen appliances, utensils, crockery, trolleys, and related equipment required

- for smooth operations shall be procured, installed, and maintained by the Contractor at their own cost. The Contractor shall not install or operate any additional electrical appliances or equipment without prior written approval from the DUHS.
- 2.26. All equipment, utensils, and appliances must be brand-new, food-grade, and compliant with relevant ISO/WHO standards. The use of refurbished, substandard, or carcinogenic materials (including thermophore or polystyrene products) is strictly prohibited.
- 2.27. All equipment shall:
- a. Be fabricated from first-quality non-magnetic stainless-steel using argon arc welding, duly polished and ground.
 - b. Have branded, sealed compressors (CFC-free) and fire-protected gas appliances.
 - c. Include stainless steel legs, braced frames, dampened tops, and properly earthed electrical fittings of reputed brands.
 - d. Be pre-tested for electrical insulation, earthing, and plumbing safety.
- 2.28. The Contractor shall promptly replace any damaged or non-functional equipment and maintain all items in safe, working condition to the satisfaction of the DUHS Engineer.
- 2.29. The Contractor shall be fully responsible for the maintenance and repair of all electrical fixtures, including lights, fuses, chokes, motors, and sockets within the canteen/cafeteria premises. All such maintenance shall be carried out at the Contractor's own cost, and details of maintenance activities shall be promptly reported to the DUHS Administration.
- 2.30. Any shortage, loss, or damage to DUHS property occurring at any stage during the contract period shall be the sole responsibility of the Contractor. The Contractor shall promptly replenish any shortages and rectify all damages at their own cost. Upon termination or expiry of the contract, all fittings, fixtures, and equipment shall be handed over to DUHS in good working condition, subject only to reasonable wear and tear.

HYGIENE, CLEANLINESS, AND SANITATION:

- 2.31. The Contractor shall maintain a clean, safe, and hazard-free kitchen, canteen/cafeteria, and dining area at all times, ensuring strict compliance with hospital hygiene and environmental safety standards.
- 2.32. A daily cleaning schedule shall be maintained, signed, and made available for inspection by DUHS at any time. Hospital Administration can check the compliance on the check list **Annexure-N**. If the DUHS paid housekeeping staff is used by the contractor, then the payment for the services shall be deducted from the Contractor's bill.
- 2.33. Separate areas must be maintained for cooking, dishwashing, storage, and food tray preparation. Hot water, branded cleaning agents and detergents shall be used, and dishwashers are preferred for utensil cleaning.
- 2.34. The Contractor shall ensure:
- a. Regular cleaning and disinfection of all utensils, cutlery, food trays, trolleys, and serving vessels.
 - b. Branded handwashing stations, tissue papers, and sanitizers at every service counter.
 - c. Proper storage and disposal of garbage and food waste at least once daily as per DUHS Waste Disposal Policy and Sindh Environmental Protection Agency (SEPA) regulations.
- 2.35. The Contractor shall maintain records of storage logs, temperature charts, cleaning checklists, and pest control activities.

FOOD STORAGE AND HANDLING:

- 2.36. The dry storage area shall remain clean, dry, ventilated, and temperature-controlled (below 70°F). Items shall be stored off the floor, properly labeled, and rotated using the FIFO (First-In-First-Out) method.
- 2.37. Refrigerators (3°C–5°C) and freezers (-18°C or below) must be maintained with thermometers and regularly inspected logs. Clean refrigerators and freezers thoroughly on a weekly basis and wipe up any spills immediately. Follow recommended temperature ranges for various food types (e.g., fruits/vegetables: 40–45°F, potatoes/onions: 60°F dry storage, meats/dairy/eggs: 32–40°F, frozen items: 0–10°F).

- 2.38. Cooked food must always be stored above raw food; fruits and vegetables must be stored separately.
- 2.39. All opened food must be covered using cling film or foil or in airtight containers, labeled with opening and expiry dates, and stored separately from chemicals or cleaning materials.
- 2.40. The Contractor shall not serve raw or undercooked food, unpasteurized products, or any item left at unsafe temperatures (between 4°C and 60°C for more than 2 hours).
- 2.41. Distinct, color-coded chopping boards and knives shall be used for raw meat, cooked meat, vegetables, and fruits.
- 2.42. Separate inventory storage must be maintained for grains, spices, and perishable items such as meat and fish.
- 2.43. Disposable, food-grade containers shall be used for serving meals to infectious patients, which shall be discarded after use as per infection control protocols.

CROCKERY, CUTLERY, AND FOOD SERVICE EQUIPMENT:

- 2.44. The Contractor shall provide and maintain separate sets of high-quality crockery (ceramic or glass), cutlery (stainless steel), and serving utensils for general, semi-private, and private wards, duly approved by the DUHS including:
 - a. Dinner plates, quarter plates, bowls, cups, saucers, and water glasses.
 - b. Stainless steel spoons, knives, forks, serving dishes, and Steffen dishes.
 - c. Food-grade disposable utensils for isolation patients.
 - d. Heat-maintaining food transport trolleys with fitted trays.
- 2.45. Damaged or defaced utensils must be promptly replaced.
- 2.46. Patient meals shall be served on trays containing appropriate crockery and cutlery, as per DUHS specifications.
- 2.47. Cutlery used by infectious patients must be safely disposed of to prevent cross-contamination.
- 2.48. Food for patients shall be served in complete trays with labeled menus, in accordance with hospital dietician instructions.

FIRE SAFETY AND EMERGENCY PREPAREDNESS:

- 2.49. The Contractor shall provide and maintain certified firefighting equipment (extinguishers, alarms, blankets, etc.) in the kitchen, storage, and food preparation areas.
- 2.50. DUHS shall provide firefighting equipment only for the dining area.
- 2.51. All Contractor staff must receive fire safety and first-aid training, with monthly refresher sessions.
- 2.52. All flammable and chemical materials must be stored in a separate, locked, and labeled area under restricted access.

PEST AND RODENT CONTROL:

- 2.53. The Contractor shall ensure daily pest and rodent control in all food-related areas, including kitchens, stores, and pantries, using WHO-approved pest control agents. An intensive pest control treatment shall be carried out at least once every fortnight at the Contractor's cost, and reports submitted to DUHS. Failure to maintain pest control records or to meet hygiene standards shall result in penalties or contract termination. Use of professional pest control services shall not constitute subletting. The impute chemicals will be inspected by the committee/ authorized official of the Hospital at their discretion before use and MDS (Material Data Safety Sheet) should be shared with the hospital administration

MEAL SERVICE AND TIMINGS:

The Contractor shall bear all the expenses for running the patient meal service and all meals shall be delivered as per the following schedule, unless otherwise approved by DUHS Management:

- Breakfast: 7:00 a.m. to 12:00 p.m.
- Lunch: 12:00 p.m. to 4:00 p.m.
- Dinner: 7:00 p.m. to 11:00 p.m.

Any change in timing or menu requires prior written approval of the Hospital Management.

- 2.54. The Hospital Nutritionist and Manager (Operations) shall supervise food handling, quality, and quantity of meals in accordance with DUHS dietary standards.
- 2.55. The Contractor shall receive system-generated patient meal requests indicating diet types such as regular, soft, full-liquid etc, as per the approved Menu Chart.
- 2.56. Patient meal trolleys shall be properly sanitized, noise-free, and equipped with separate compartments for each meal category.
- 2.57. The Contractor shall ensure that the snack trolley is placed for serving meals to patients admitted during late-night hours, as per the approved menu. Snacks must be kept available in floor pantries during night shifts for emergency patient admissions.
- 2.58. All dishes, trays, and equipment shall be removed promptly after serving meals. Any lapse observed during inspection shall attract penalties as determined by DUHS.
- 2.59. Food shall be prepared daily in quantities appropriate to the number of admitted patients, including expected new admissions and NPO cases, in accordance with the daily diet menu approved by DUHS.
- 2.60. Food must be prepared only within the designated DUHS kitchen premises, located within a 50-meter radius of the serving area.
- 2.61. The Contractor shall establish a service counter and an automated token system in the canteen/cafeteria to manage queues and prevent overcrowding.
- 2.62. The Contractor shall ensure that all patient meals are available in the Hospital Canteen/Cafeteria as per menu and category approved by DUHS.
- 2.63. Meals provided as room service for attendants or guests shall include a printed or typed menu card specifying the items in the tray. Charges for such services shall be collected directly by the Contractor.

CANTEEN / CAFETERIA OPERATIONS:

- 2.64. The cafeteria facility is exclusively for DUHS staff, students, and attendants of admitted patients.
 - a. Employees and students may avail economy meals and discounted beverages (**Annexure-L**) upon presentation of valid DUHS identification cards. Upon request, the Contractor is bound to share approved rates of economy meals and discounted beverages to them. Annexure-L is included for rate-fixation purposes only, and the quoted rates shall remain valid for a period of contract, DUHS reserves the right to verify quoted rates in Annexure-L against prevailing market prices and the rates must be subsidized and must be approved by the DUHS (**Annexure-L**).
 - b. Attendants may access the cafeteria upon presentation of a valid attendant pass on usual rates approved by DUHS.
 - c. Family members or guests of patients may only use the facility if accompanied by an authorized attendant on usual rates approved by DUHS.
 - d. Outsiders are strictly prohibited from accessing or using the cafeteria services.
- 2.65. The patient meal service and cafeteria shall operate from 6:00 a.m. to 11:00 p.m., seven days a week, including Sundays and public holidays (such as Eid).
- 2.66. The Contractor shall display a digital rate list for all non-economy meals prominently within the canteen/cafeteria premises.
- 2.67. The Contractor shall not change the portion size of any food item without prior written approval of the competent DUHS authority.
- 2.68. The Contractor is required to exclusively sell Dow University's bottled RO water brand "RIVA WATER" in the cafeteria, patient meal service, and room service. Non-compliance shall attract penalties. DUHS shall provide competitive rates and incentives for the sale of Riva Water comparable to leading market brands.

QUALITY CONTROL AND ASSURANCE:

- 2.69. The Contractor must hold valid trade and food licenses issued by the competent authorities, including the Sindh Food Authority (SFA), and must comply with all relevant laws and regulations governing food safety and employee welfare.
- 2.70. The Contractor shall maintain services in accordance with recognized international standards, including ISO 9001, ISO 22000, and HACCP certifications.

- 2.71. The patient meal and canteen services shall be subject to inspection and audit by DUHS, the Auditor General of Sindh, Regulatory Authorities, or any Third-Party Auditors, and compliance shall be mandatory.
- 2.72. The Contractor's supervisory staff shall conduct daily inspections of kitchens and food handling areas using approved checklists.
- 2.73. Surprise inspections may also be conducted by Internal Food Safety Teams or DUHS officials or Inspection Teams appointed by the Hospital Administration, which will be properly documented, and all staff must wear clean protective clothing that is changed daily.
- 2.74. Any meal found to be of substandard quality may be rejected, and the cost thereof shall be deducted or adjusted against the Contractor's bill. Repeated non-compliance may attract additional penalties.
- 2.75. The Contractor shall procure only Grade-A quality raw materials, including fresh vegetables, fruits, meat, chicken, and fish, from reputable and certified vendors. Staples such as rice, pulses, and spices must be purchased from established and recognized brands.
- 2.76. Any instance of food adulteration or compromise on quality shall result in immediate disciplinary action, including blacklisting of the Contractor, under the Sindh Food Authority Act, 2016 and other applicable laws.

PENALTIES:

- 2.77. The Contractor shall strictly comply with all contractual obligations, service standards, and quality requirements. Any deviation, negligence, or breach shall attract penalties as detailed below, without prejudice to DUHS's right to terminate the contract or initiate other legal or administrative action. In case of repeated violations (three or more occurrences of the same default within a six-month period), DUHS reserves the right to terminate the contract, blacklist the Contractor, take legal action, cost recovery, forfeit the Performance Security without prejudice to other contractual remedies.

S. No.	Nature of Violation / Default	Penalty Amount (PKR)	Frequency / Condition
1	Failure to issue bills	1,000 per occasion	Each occurrence
2	Non-compliance with hygiene standards	5,000 per occasion (excluding meal cost)	Each occurrence
3	Use of rotten or poor-quality vegetables/fruits	5,000 per occasion (excluding cost of items)	Each occurrence
4	Supply of substandard food items	3,000 per occasion (excluding cost of items)	Each occurrence
5	Unauthorized closure of canteen/cafeteria	500,000 per day	Per day
6	Failure to vacate premises after termination	500,000 per day	Per day
7	Staff found without proper uniform or DUHS ID card	3,000 per person per day	Per day
8	Failure to address complaint within 48 hours	2,500 per complaint per day	Each complaint
9	Insects or foreign objects (e.g., hair, cloth, plastic, etc) found in food	200,000 per incident + actual meal cost recovery	Each incident
10	Absence of complaint register or complaint box (key with DUH Admin) discouraging complaints	10,000 per occurrence	Each occurrence
11	Food poisoning incidents	25,000 per case or 100% of hospitalization and other legal cost / compensation	Each incident

S. No.	Nature of Violation / Default	Penalty Amount (PKR)	Frequency / Condition
12	Use of diluted or adulterated milk	10,000 per occurrence	Each occurrence
13	Absence of proprietor or authorized representative during inspections or meetings	10,000 per occurrence	Each occurrence
14	Use of non–food grade utensils or equipment	25,000 per occurrence	Each occurrence
15	Selling items above approved or MRP rates or overcharging for any item	5,000 – 10,000	Each occurrence
16	Littering or spillage in dining or cooking areas	10,000 per occurrence	Each occurrence
17	Selling of expired items	25,000 – 100,000	Each occurrence
18	Improper storage of food items	10,000 – 25,000	Each occurrence
19	Unclean dishes or utensils	20,000 – 50,000	Each occurrence
20	Absence of supervisor during operational hours	25,000 per occurrence	Each occurrence
21	Missing equipment or DUHS assets	10,000 – 50,000 per week	Weekly basis

GENERAL PROVISIONS:

- 2.78. The Contractor shall ensure that all goods / services shall be provided exactly in accordance with the requirements of the DUHS and Scope of Work in timely manner.
- 2.79. The Contractor expressly acknowledges that, prior to submitting its bid, it had carefully examined, investigated, and considered all relevant factors, conditions, requirements, and circumstances pertaining to the Contract. Accordingly, the Contractor shall not be entitled, during the term of this Agreement, to make any claim for additional payment, financial adjustments, or extensions of time on account of its failure to duly account for such factors, conditions, requirements, or circumstances at the time of bidding.
- 2.80. The Contractor shall bear full responsibility for all deliveries and deliverables to the DUHS. The Contractor shall not claim or charge on account of logistics, transportation, loading/unloading, insurance, freight, labor costs or any other charges. No separate claims on these heads will be entertained.
- 2.81. Any additional payment, apart from the goods/services defined in Scope of Work, shall include all those other goods/services which are not mentioned in the scope of work.
- 2.82. **DUHS reserves the right, at any time during the contract period, to increase, decrease, add, or omit any category of services/items or quantities originally specified in the Bid Form / Price Schedule / Annexure-H / Schedule of Requirements / BOQ, based on actual operational requirements. Such variations shall not affect the quoted unit rates or other terms and conditions of the contract. The quantities indicated in the bidding documents are estimates only and payment shall be made strictly on the basis of actual services/items provided.**
- 2.83. The Contractor shall be fully responsible for any loss, damage, injury, or harm caused to DUHS, its employees, students, guests, participants, property, or facilities arising from or in connection with the Contractor’s performance, negligence, misconduct, defective materials, or acts or omissions of its staff and agents.
- 2.84. The Contractor shall comply with all applicable Pakistani laws, permits, codes, and regulations, as well as DUHS’s internal rules and policies.

- 2.85. The Contractor shall submit monthly and quarterly reports which includes daily meal logs signed by the Contractor and Hospital Administration, diet charts, delivery schedules, and patient feedback reports.

3. PERIOD OF CONTRACT & COMMENCEMENT OF SERVICES:-

- 3.1. The initial contract shall be signed for a period of twelve (12) months. It may be extended till the finalization of new tender on same terms & conditions or renewed once for an additional period of twelve (12) months, subject to: (i) the Contractor's / Service Provider's satisfactory performance during the preceding contract period, (ii) a pre-renewal performance evaluation conducted by DUHS, and (iii) mutual written consent of both parties. All terms and conditions of the contract shall remain unchanged during the renewal period, except that the contract rates may be increased by upto ten percent (10%) annually.

- 3.2. Services shall be commenced from the effective date of contract agreement.

4. PERFORMANCE SECURITY:-

- 4.1. The Successful Bidder/ Contractor shall submit the Performance Security / Guarantee in the amount specified in the Bid Data Sheet in the shape of Deposit at Call or Pay Order or Demand Draft or a Bank Guarantee in favor of Dow University of Health Sciences, Karachi issued by a scheduled bank in Pakistan valid for a period of ninety (90) days beyond the date of completion / expiry of the contract (Annexure-E). No interest will be paid on Performance Security.

- 4.2. Bid Security of successful bidder/ Contractor shall be returned after receipt of Performance Security / Guarantee.

- 4.3. **Forfeiture of Performance Security / Guarantee:** The Performance Security/Guarantee submitted by the Contractor shall be liable to forfeiture, in whole or in part, under the following circumstances:

- a. If the Contractor, fails to commence, deliver, or maintain the required services, or provides unsatisfactory services, breaching the Contract Agreement/Work Order and/or failing to perform within the stipulated timelines.
- b. In case of such failure, DUHS reserves the right to obtain the required services from the next advantageous bidder or any alternate source at the Contractor's risk and cost, without further reference. Any additional expenses incurred by DUHS shall be recovered from the Performance Security and/or any sums payable to the Contractor.
- c. If any loss or damage is caused to DUHS by the Contractor or its staff, DUHS shall have the right to recover the cost of such loss or damage, including repair or replacement expenses, from the Contractor by way of deduction from the Performance Security, any pending bills, or through any other legal remedies available under the Contract or applicable law.
- d. If the Contractor fails to settle any dues, claims, or recoveries lawfully payable to DUHS under the Contract, such amounts shall be adjusted against the Performance Security and/or other payments due to the Contractor.

- 4.4. **Refund of Performance Security / Guarantee:** After successful completion of services in contractual period, performance security / guarantee will be refunded, without any interest, within three months if contract not extended for a further period.

5. CANCELLATION / TERMINATION OF CONTRACT:-

- 5.1. **Termination For Default:** DUHS reserves the right to cancel or terminate the Contract, in whole or in part, at its sole discretion, with Thirty (30) days' written notice, in any of the following cases, and DUHS shall not be liable to any risks and costs whatsoever in consequence of such cancellation/termination of the contract:
- a. Failure to provide services as per the Contract Agreement/Work Order within the stipulated period or failure to perform any contractual obligation.

- b. Failure to maintain satisfactory performance levels despite written notice.
 - c. Violation of any material term or condition of the Contract.
 - d. Loss or damage caused by the Contractor or its staff.
 - e. If the Contractor becomes bankrupt, insolvent, or enters into composition with creditors.
 - f. If the contractor, in the judgment of the DUHS has engaged in "Corrupt and Fraudulent Practices" in competing for or in executing the Contract.
 "For the purposes of this Bidding Document and the resulting Contract, the term "Corrupt and Fraudulent Practices" shall have the meaning assigned to it under the Sindh Public Procurement Rules, 2010 (as amended up to date)"
- 5.2. In case of termination for default, DUHS shall be entitled to:
- a. Forfeit the Performance Security in part or full;
 - b. Recover the damages besides forfeiture of Performance Security / Guarantee.
 - c. Obtain the required services from the next advantageous bidder or alternate sources at the Contractor's risk and cost;
 - d. Recover any additional costs or loss or damages incurred from the Contractor's Performance Security or any other dues payable to the Contractor.
- 5.3. **Termination for Convenience:** DUHS may, at its sole discretion and without assigning any reason, terminate the Contract with thirty (30) days' notice.
- 5.4. **Blacklisting:** In addition to termination, DUHS reserves the right to recommend blacklisting of the Contractor under Rule 19 of the Sindh Public Procurement Rules, 2010 (as amended up to date), subject to due process of law.
- 5.5. **Preservation of Rights:** Cancellation, termination, forfeiture, or blacklisting shall not prejudice or affect any rights, remedies, or claims already accrued to DUHS under the Contract or applicable law.
- 6. GOVERNING LAW & RESOLUTION OF DISPUTES:-**
- 6.1. This Contract shall be governed by and construed in accordance with the laws of Islamic Republic of Pakistan.
- 6.2. Any dispute or difference or liability of whatsoever nature arising out of the contract shall be first settled amicably by the parties. In the event, parties are unable to amicably resolve the dispute within a period of sixty (60) days, the dispute shall be referred for resolution by arbitration under the Pakistan Arbitration Act, 1940, as amended up to date, by one or more arbitrators selected in accordance with said Law where each party will bear their own cost. The seat/place of arbitration shall be at Karachi, Pakistan.
- 6.3. Parties agree that the courts of Karachi, Pakistan shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with this Contract or its subject matter or formation.
- 7. CONFIDENTIALITY:-**
- 7.1. DUHS and Contractor acknowledge and agree to maintain the confidentiality of any information exchanged during the provision of services under this contract, in compliance with applicable laws and regulations.
- 8. ENTIRE AGREEMENT:-**
- 8.1. This Contract constitutes the entire understanding between the Parties with respect to the subject matter hereof and supersedes all prior agreements, understandings, and negotiations, whether oral or written.
- 9. INDEMNITY:-**
- 9.1. The Contractor undertakes and agrees to indemnify and hold harmless DUHS & its employees and agents from and against all claims, demands, liabilities, damages and expenses of any nature whatsoever, arising out of or resulting from this contract whether due to performance / non-performance or poor performance of any services under this Contract by the Contractor, its employees or its agents.

- 9.2. Both parties shall, in all matters arising in the performance of the Contract, conform, in all respects, with the provisions of all Central, Provincial and Local Laws, Statutes, Regulations and By-Laws in force in Pakistan, and shall give all notices and pay all fees required to be given or paid and shall keep the each other indemnified against all penalties and liability of any kind for breach of any of the same.

10. SEVERABILITY:-

- 10.1. In case any portion of this Contract becomes illegal or unenforceable either by the force of law, the remainder of this Contract shall continue in full force and effect. The parties may mutually negotiate the terms effected by such a severance.

11. ASSIGNMENT & SUBCONTRACTING:-

- 11.1. The Contractor shall not assign, transfer, or subcontract, in whole or in part, any of its rights, obligations, or responsibilities under this Contract. Any such assignment, transfer, or subcontracting shall be deemed null and void and shall constitute a material breach of this Contract. In such event, DUHS shall have the right to terminate the Contract forthwith, forfeit the Performance Security, recover damages, and initiate blacklisting proceedings under Rule 19 of the Sindh Public Procurement Rules, 2010 (as amended up to date).

12. INDEPENDENT:-

- 12.1. This Contract in no way creates an employer-employee or partnership or agency relationship between the Parties.

13. FORCE MAJEURE:-

- 13.1. Neither party shall be held liable for any failure or delay in fulfilling its obligations under this Contract if such failure or delay is caused by circumstances of Force Majeure, which are beyond the reasonable control and without the fault or negligence of the affected party. Force Majeure events may include, but are not limited to: acts of God, natural disasters, declared war, armed conflict, revolution, civil commotion, acts of terrorism, sabotage, explosions, or other events of a similar nature directly impacting the parties.
- 13.2. The party affected by a Force Majeure event shall promptly notify the other party in writing, providing reasonable evidence of the event and its expected duration. Performance obligations may be compromised/delayed caused by Force Majeure, but cannot be stopped completely.

14. WAIVER:-

- 14.1. Failure by either Party to enforce any provision of this Contract shall not constitute a waiver of the right to enforce that provision or any other provision in the future. No waiver of any provision of this Contract shall be effective unless it is in writing and signed by the Party waiving the provision.

15. PAYMENT: -

- 15.1. Payment shall be processed on monthly basis as per agreed prices at Annexure-H.
- 15.2. All prices must be in Pakistani Rupees (PKR), inclusive of all applicable taxes, duties, levies, insurance, freight/transportation, insurance, delivery and other charges (Annexure-H). If taxes are not specifically mentioned, the price shall be deemed inclusive of all applicable taxes, duties and levies as per prevailing laws. DUHS will deduct applicable taxes, duties and other levies at source. Errors in calculation of taxes, duties, levies, and charges shall be borne by the contractor. **The price shall be fixed during the contract period. Where no price is entered for any item, it shall be presumed free of charge.** However, subsequent exemption / reduction in tax rate / reduced rates in indirect taxes during contract period will be adjusted accordingly.

- 15.3. The Contractor required to submit the following documents along with bill:
- a. Daily and Monthly log of patient meal duly signed & stamped by Hospital Administration, Medical Superintendent and Contractor.
 - b. The contractor shall submit his bill in the prescribed form duly approved by competent authority.
 - c. Invoice with covering letter, both duly signed and stamped by authorized officer.
 - d. Copy of Contract Agreement on Stamp Paper duly signed by Contractor and The Registrar.
 - e. Original satisfactory performance certificate issued by the competent person of the relevant location.
 - f. Evidence / support of all claims in bills.
 - g. Any other details/documents, if required by DUHS.
- 15.4. If any loss or damage is caused to DUHS by the Contractor or its staff, DUHS shall have the right to recover the cost of such loss or damage, including repair or replacement expenses, from the Contractor by way of deduction from any pending bills, or through any other legal remedies available under the Contract or applicable law.

TECHNICAL PROPOSAL SUBMISSION FORM

[Location, Date]

To (Name and address of Client / DUHS)

Dear Sir,

We, the undersigned, having examined the Bidding Documents, including Addenda/Corrigenda Nos. _____ **[Insert numbers and dates]**, hereby submit our Technical Proposal for _____ **[insert title of assignment]** in accordance with your IFB/NIT/Tender Document No. _____ **[Insert number]** dated _____ **[insert date]**. We further confirm that our Technical Proposal has been duly uploaded on the SPPRA EPADS portal within the prescribed time.

We confirm our unconditional acceptance of the terms and conditions of the Bidding Documents and undertake to provide the required Services/Goods in full conformity with the specified scope and obligations; and, if our bid is accepted, we further undertake to deliver the Services/Goods strictly in accordance with the Bidding Documents, furnish the prescribed Performance Security/Guarantee in the required form, amount, and time, and abide by this bid for the Bid Validity Period, during which it shall remain binding upon us.

We confirm that the issuance of the Letter of Acceptance shall constitute DUHS's decision to award the contract, effective and enforceable only upon submission of the prescribed Performance Security and execution of the formal Contract Agreement, and further affirm that we are not blacklisted, debarred, suspended, or declared ineligible by any Federal, Provincial, or Local Government department, agency, regulatory authority, or by any national or international organization, whether public or private, have not engaged in and shall not engage in "Corrupt and Fraudulent Practices", and fully comply with the eligibility requirements of the Bidding Documents and applicable laws of Pakistan.

We acknowledge DUHS's absolute right to accept or reject any bid, annul the procurement process at any stage, and/or accept the bid deemed most advantageous, without incurring any liability to us or defraying any costs associated with the preparation or submission of this Proposal.

We undertake that, in competing for (and, if awarded, in executing) the Contract, we shall strictly observe the laws of Pakistan, including those relating to fraud and corruption. We confirm that we meet all the eligibility requirements of the Bidding Documents and that neither we, nor any of our affiliates, have been blacklisted, debarred, suspended, or declared ineligible by any Federal, Provincial, or Local Government department, agency, regulatory authority, or by any national or international organization, whether public or private on charges of "Corrupt and Fraudulent Practices". We further pledge not to engage in any such practices during the procurement or execution of the Contract.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

PROFORMA TO BE FILLED BY THE BIDDER

(Must be submitted with the Technical Proposal)

Applied for: Provision of Patient's Meal & Canteen Services

Name of the Bidder: _____

Monthly Rent Offered for Kitchen and Canteen/Cafeteria of Dow University Hospital:

In Figure: _____

In Words: _____

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Stamp / Seal:

FINANCIAL PROPOSAL SUBMISSION FORM

[Location, Date]

To (Name and address of Client / DUHS)

Dear Sir,

We, the undersigned, having submitted our Technical Proposal for _____ **[insert title of assignment]** in response to your IFB/NIT/Tender Document No. _____ **[Insert number]** dated _____ **[insert date]**, hereby submit our Financial Proposal.

Our attached Financial Proposal amounts to PKR _____ **[insert amount in figures]** (Pak Rupees _____ **[insert amount in words]**), inclusive of all applicable taxes, duties, levies, and charges as required under the Bidding Documents. This Proposal shall remain binding upon us for the entire Bid Validity Period.

We confirm that no commissions, gratuities, or unlawful payments have been, or shall be, made by us to any person or agency in connection with this Proposal or the execution of the Contract.

We further declare that neither we, nor any proposed Sub-Contractors, have been blacklisted, debarred, suspended, or declared ineligible by any Federal, Provincial, or Local Government department, agency, regulatory authority, or by any national or international organization, whether public or private on charges of engaging in "Corrupt and Fraudulent Practices". We pledge not to indulge in such practices in competing for or executing the Contract and confirm our awareness of the relevant provisions of the Bidding Documents.

We understand that DUHS is not bound to accept the lowest or any Proposal received and reserves the right to annul the procurement process without incurring any liability to us.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal

GENERAL COMPLIANCE CERTIFICATE
DECLARATION FOR ACCEPTANCE OF TENDER TERMS AND CONDITIONS

(On Stamp Paper)

[Location, Date]

To: [Name and address of Employer]

Tender Reference No. _____

Name of Contract: _____

Dear Sir,

I/we carefully gone through the all Terms & Conditions/Clauses as mentioned in the above referred DUHS Tender document. I/we declare that all the Terms & Conditions /Clauses of this Tender are acceptable to my company/firm/sole proprietor. I /we further certify that I'm an authorized signatory of my company/firm/sole proprietor and am, therefore, competent to make this declaration.

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

BIDDER PROFILE / DETAILS
(On Bidder / Company / firm's Letterhead)

1.	Registered Business Name	
2.	National Tax Number	
3.	Sindh Sales Tax Number (SRB)	
4.	Years of Operation of Business after its Registration	
5.	No of Human Resource	
6.	Bank Name and Branch	
7.	Bank Account Number	
8.	Physical address	
9.	Postal address	
10.	Telephone Number	
11.	Focal Person Name & Contact No	
12.	E-mail address	
13.	Blacklisting / Complaint / Litigation against the firm (By any govt. or other org. if any)	
14.	Name & Address of the companies / subsidiaries and associated companies, if any, with whom there is collaboration or joint venture	
15.	Details of Directors/owners with CNICs and contact details (Attach as separate Annexure)	
16.	Whether Bid Security enclosed? (Yes / No)	
17.	Legal Status of Business (Sole Proprietorship/Partnership/Company etc)	
18.	Any other relevant detail	

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

FORMAT OF BANK GUARANTEE BID SECURITY

Bank Guarantee No.:

Dated of issue:

Valid up to:

Value (Rs.):

To: [Name & Address of the Procuring Agency]

Dear Sir,

WHEREAS M/s _____ (hereinafter called “the Bidder”) has submitted its bid dated _____ for _____ **[insert title of assignment / procurement reference]** against your Tender / NIT No. _____ dated _____;

AND WHEREAS the Dow University of Health Sciences (Procuring Agency) requires the Bidder to furnish a Bid Security in the form of a Bank Guarantee for the sum of Rs. _____ (in figures) / (Rupees _____ in words) as security against the conditions of the bidding process;

NOW, THEREFORE, WE _____ **[Name of Bank]**, having our registered office at _____ **[Address]**, hereby unconditionally and irrevocably undertake and bind ourselves to pay to Dow University of Health Sciences, on its first written demand, without cavil, argument, or need to prove or substantiate its demand, any sum up to the maximum amount of Rs. _____ (in figures) / (Rupees _____ in words), in the event that the Bidder:

- Withdraws or modifies its bid during the bid validity period.
- Does not accept the correction of the quoted amount following the correction of arithmetic errors.
- Fails to furnish the required Performance Security or sign the Contract Agreement within the prescribed period.
- Fails to commence or provide the requisite services as per contract.
- Has been found black listed by any agency of Federal or Provincial Government.
- Has submitted false, misleading, or forged documents/certificates/affidavits to qualify.

This Guarantee shall remain valid up to twenty-eight (28) days beyond the bid validity period, i.e., until _____ **[insert expiry date]**. Any demand for payment under this Guarantee must be received by us on or before the said expiry date.

We further undertake to extend the period of this Guarantee if such extension is required beyond the above date and as so desired by the Bidder. This Guarantee is irrevocable and unconditional and shall remain in force until the return of the original Guarantee to the Bank by DUHS or expiry as stated above, whichever is earlier.

Yours faithfully,

Name of the Bank:

Authorized officer's Signature & Seal:

FORMAT OF BANK GUARANTEE FOR PERFORMANCE SECURITY**Bank Guarantee No.:****Dated of issue:****Valid up to:****Value (Rs.)**

To: [Name & Address of the Procuring Agency]

Dear Sir,

Whereas _____ [Name of Bidder/Supplier] (hereinafter called the Contractor) has undertaken, in pursuance of Tender / Contract No. _____[**number**] dated _____[**date**], to provide _____ [**description of services/goods/works**] (hereinafter called the Contract).

And whereas it has been stipulated in the said Contract that the Contractor shall furnish to the Dow University of Health Sciences, Karachi (hereinafter called the Procuring Agency) a Performance Security by a scheduled bank for an amount equivalent to _____ percent (____%) of the total Contract Price, as security for compliance with the Contractor's performance obligations in accordance with the Contract.

And whereas we, _____ [**Name of Bank**], having our registered office at _____ [**address of bank**], (hereinafter called the Guarantor), have agreed to issue this irrevocable and unconditional Performance Guarantee on behalf of the Contractor.

Now therefore, we hereby unconditionally and irrevocably undertake and guarantee, on behalf of the Contractor, to pay to the Procuring Agency, upon its first written demand declaring the Contractor to be in default under the Contract, without demur, cavil, argument, or requiring the Procuring Agency to initiate any proceedings against the Contractor, any sum or sums not exceeding in total the guaranteed amount of _____ [**amount in words and figures**]. The amount stated in such written demand shall be conclusive evidence of the amount payable by us under this Guarantee.

This Performance Guarantee shall remain valid and in full force until ninety (90) days after the completion/expiry of the Contract Period, or until all obligations under the Contract have been duly fulfilled and discharged, whichever is later.

We further undertake to extend the validity of this Guarantee if so required by the Procuring Agency, provided such request is received by us before the expiry date of this Guarantee.

This Guarantee shall be governed by and construed in accordance with the laws of Pakistan.

Yours faithfully,

Name of the Bank:

Authorized officer's Signature & Seal:

PROJECT / CONTRACT LIST
(On Bidder's / Company's / firm's Letterhead)

[Date]

To: [Name and address of Procuring Agency]

Tender Reference No. _____

Name of Contract: _____

Dear Sir,

I / we hereby declare that we had successfully completed / ongoing following similar nature projects / contracts.

Copy of Agreements / Workorder(s) and satisfactory performance certificate are attached for your reference):

Sr. No.	Client Name / End User	Contact No.	Nature of Client (Public/Private Sector)	Scope of Work	Name & Location of Project	Year	Total yearly Contract value (PKR)

Yours faithfully,

*Authorized Signature [In full and initials]:**Name and Title of Authorized Signatory:**Name of Bidder:**Stamp / Seal:**Enclosed: As above*

**DECLARATION OF ANNUAL TURNOVER
AND INCOME TAX RETURN**
(On Bidder / Company / firm's Letterhead)

[Location, Date]

To: [Name and address of Employer]

Tender Reference No. _____

Name of Contract: _____

Dear Sir,

I/we hereby declare that, my/our firm's Annual Turnover in the last three (03) financial years is as follow:

F. Y. ONE	F. Y. TWO	F. Y. THREE
PKR_____ (Million)	PKR_____ (Million)	PKR_____ (Million)

I/we hereby declare that our firm had filed Income Tax Returns for last the three (03) financial years. Copies of Income Tax Returns (ITR – FBR) are attached for ready reference.

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal

Enclosed: As above

BID FORM / PRICE SCHEDULE
**(TO BE SUBMITTED ON OFFICIAL LETTERHEAD
OF THE COMPANY DULY SIGNED & STAMP)**

COST SUMMARY

Sr. No.	Description	Total Amount In Pak Rs.
1.	DUH (Yearly charges)	
2.	IBBPS (Yearly charges)	
GRAND TOTAL (Including all applicable taxes, duties, levies, and charges e.g (SST, WHT)		
Amount in Words		
BID SECURITY / EARNEST MONEY		

Note: Kindly mention only rates (%) of applicable indirect taxes which are included in the quoted price.

Indirect Tax	Rate (%)

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

BID FORM / PRICE SCHEDULE

**(TO BE SUBMITTED ON OFFICIAL LETTERHEAD
OF THE COMPANY DULY SIGNED & STAMP)**

1. DUH

S#	Diet Category	Item Code	Breakfast Rate	Lunch Rate	Dinner Rate	Total Rate PKR (Including taxes, duties, levies, and charges)	Yearly Quantity (approx.)	Total Amount PKR
1.	2.		3.	4.	5.	6. (3+4+5)	7.	8. (6 x 7)
1	Regular Diet	ITM-014277					36,000	
2.	Soft Diet	ITM-014277					24,000	
3.	High Fiber Diet / Vegetarian Diet	ITM-014277					18,000	
4.	PEADS Diet	ITM-014277					7,200	
5.	Clear Liquid Diet	ITM-014277					18,000	
6.	Full Fluid Diet	ITM-014277					16,800	
TOTAL AMOUNT (Including all applicable taxes, duties, levies, and charges e.g SST, WHT) (ONE YEAR)								
Amount in Words								

Important Instruction:

- All prices must be in Pakistani Rupees (PKR), inclusive of all applicable taxes, duties, levies, insurance, freight/transportation, insurance, delivery and other charges. If taxes are not specifically mentioned, the price shall be deemed inclusive of all applicable taxes, duties and levies as per prevailing laws. DUHS will deduct applicable taxes, duties and other levies at source. Errors in calculation of taxes, duties, levies, and charges shall be borne by the contractor. The price shall be fixed during the contract period. Where no price is entered for any item, it shall be presumed free of charge. However, subsequent exemption / reduction in tax rate / reduced rates in indirect taxes during contract period will be adjusted accordingly.
- DUHS reserves the right, at any time during the contract period, to increase, decrease, add, or omit any category of services/items or quantities originally specified in the Bid Form / Price Schedule / Annexure-H / Schedule of Requirements / BOQ, based on actual operational requirements. Such variations shall not affect the quoted unit rates or other terms and conditions of the contract. The quantities indicated in the bidding documents are estimates only and payment shall be made strictly on the basis of actual services/items provided.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

BID FORM / PRICE SCHEDULE

(TO BE SUBMITTED ON OFFICIAL LETTERHEAD
OF THE COMPANY DULY SIGNED & STAMP)

2. IBBPS

S#	Diet Category	Item Code	Breakfast Rate	Lunch Rate	Snack (Evening)	Dinner Rate	Total Rate PKR (Including taxes, duties, levies, and charges)	Yearly Quantity (approx.)	Total Amount PKR
1.	2.		3.	4.	5.	6.	7. (3+4+5+6)	8.	9. (7 x 8)
1.	Customized Diet for Research Work	ITM-033248						1,600	
TOTAL AMOUNT (Including all applicable taxes, duties, levies, and charges e.g SST, WHT) (ONE YEAR)									
Amount in Words									

Important Instruction:

- All prices must be in Pakistani Rupees (PKR), inclusive of all applicable taxes, duties, levies, insurance, freight/transportation, insurance, delivery and other charges. If taxes are not specifically mentioned, the price shall be deemed inclusive of all applicable taxes, duties and levies as per prevailing laws. DUHS will deduct applicable taxes, duties and other levies at source. Errors in calculation of taxes, duties, levies, and charges shall be borne by the contractor. The price shall be fixed during the contract period. Where no price is entered for any item, it shall be presumed free of charge. However, subsequent exemption / reduction in tax rate / reduced rates in indirect taxes during contract period will be adjusted accordingly.
- DUHS reserves the right, at any time during the contract period, to increase, decrease, add, or omit any category of services/items or quantities originally specified in the Bid Form / Price Schedule / Annexure-H / Schedule of Requirements / BOQ, based on actual operational requirements. Such variations shall not affect the quoted unit rates or other terms and conditions of the contract. The quantities indicated in the bidding documents are estimates only and payment shall be made strictly on the basis of actual services/items provided.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal

AFFIDAVIT
(Must be Printed on Stamp Paper)

We, M/s. _____, through our authorized signatory, hereby undertake that:

- a. Our company/firm is neither blacklisted, debarred, suspended, nor declared ineligible by any Federal, Provincial, or Local Government department, agency, regulatory authority, or by any national or international organization, whether public or private.
- b. Neither our company/firm nor any of its directors, owners, or partners has ever been awarded any punishment by any Court of Law.
- c. We confirm that all information and documents submitted along with our bid/offer are true, correct, complete, and genuine.
- d. If at any stage (before or after award of contract) any information or document submitted by us is found to be false, fabricated, forged, bogus, or misleading, or if any criminal proceedings are initiated or established in any Court of Law during the contract period, Dow University of Health Sciences (DUHS) shall have the right to terminate our services immediately without assigning any reason, declare us blacklisted, and forfeit our Bid / performance security and any payments due, without any liability on its part and without prejudice to any other remedies available to DUHS under the applicable law or the Contract..

For and on behalf of M/s. _____

Contact Person: _____

Address: _____

Tel #: _____ Mobile #: _____

Email: _____

Signature of Authorized Signatory: _____

Name & Designation: _____

Company Seal/Stamp

Date: _____

Witnesses:

_____ (Name, CNIC, Signature)

_____ (Name, CNIC, Signature)

Sworn and signed before me this ____ day of _____, 20 at _____.

ATTESTED

(Oath Commissioner / Notary Public)

(Must be Printed on Company's letterhead)

SECURITY CLEARANCE CERTIFICATE

[Date & Location]

Certified that M/s. _____ will bound to deploy Canteen Staff /Supervisors / cooks/ waiters, who would be security wise cleared by MoI / Provincial Home Department / police. If found non-complied, DUHS may immediately terminate the contract leading to forfeiture of earnest money or performance Canteen and further to blacklisting of the firm.

Authorized Signature [In full and

initials]: Name and Title of

Authorized Signatory: Name of

Bidder:

Stamp / Seal:

INTEGRITY PACK
(AFFIDAVIT)

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC.
PAYABLE BY THE SUPPLIERS/CONTRACTORS/CONSULTANTS.

Tender Reference Number: _____ **Dated:** _____

Contract Value: _____

Contract Title: _____

M/s. _____ (the Service Provider/Contractor), hereby declare and undertake that:

- a. We have not obtained, induced, or attempted to obtain the procurement of any contract, right, interest, privilege, or other obligation or benefit from Dow University of Health Sciences (DUHS) or any of its administrative/financial offices or departments through any "Corrupt and Fraudulent Practices".
- b. Without limiting the generality of the foregoing, we represent and warrant that we have fully disclosed and declared all charges, brokerage, commission, fees, taxes, or levies paid or payable to anyone in relation to this procurement and we have not given, nor agreed to give, and shall not give or agree to give, directly or indirectly, to any person within or outside Pakistan (including affiliates, agents, associates, brokers, consultants, directors, promoters, shareholders, sponsors or subsidiaries), any commission, gratification, bribe, kickback, finder's fee, or unlawful payment, whether described as consultancy fee or otherwise, with the object of obtaining or inducing this procurement or contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from DUHS except that which has been expressly declared pursuant hereto.
- c. We further certify that we have made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to this transaction with DUHS, and that we have not taken and will not take any action to circumvent this declaration, representation, or warranty.
- d. We accept full responsibility and strict liability for making any false declaration, misrepresentation, not making full disclosure, or taking any action likely to defeat the purpose of this declaration, representation and warranty. We agree that any contract, right, interest, privilege or other obligation or benefit obtained by us in violation hereof shall, without prejudice to any other rights and remedies available to DUHS under law or contract or other instrument, be voidable at the sole discretion of DUHS.
- e. Without limiting DUHS's rights and remedies, we further undertake to indemnify and compensate DUHS for any loss or damage it may incur on account of our "Corrupt and Fraudulent Practices". Such compensation shall not be less than the amount of any commission, gratification, bribe, gifts, or kickbacks given or offered by us, and may extend up to ten times such amount, as determined by DUHS in its sole discretion.

Dow University of Health Sciences
Signature & Seal

(Name of Supplier/Contractor/Consultant)
Signature & Seal

FORM OF CONTRACT
(Specimen purpose only)

This Agreement is made on this _____ day of _____, 202 _____

BETWEEN

Dow University of Health Sciences, a premier institute of health sciences in Pakistan, established under the Dow University of Health Sciences Act 2004 having main campus at Baba-e-Urdu Road, Karachi, Pakistan, 74200; through its Registrar (hereinafter referred to as the “**Procuring Agency**” or “**DUHS**” which expression shall, unless repugnant to law or context, include its representatives, successors-in-interest and permitted assignees) OF THE FIRST PART.

AND

_____, a _____ incorporated/registered under the laws of Pakistan, having its principal place of business at _____, acting through its, duly authorized signatory, _____ (hereinafter referred to as the “**Contractor**” or “**Service Provider**” which expression shall, unless repugnant to law or context, include its representatives, successors-in-interest and permitted assignees) OF THE SECOND PART.

["Procuring Agency or DUHS" and "Contractor or Service Provider" may hereinafter collectively be referred to as "Parties" and individually as a "Party" as and when the context of this Agreement]

WHEREAS the DUHS intends to hire Service Provider for _____ (TENDER REF: No. _____), Therefore, invited bids through N.I.T No. _____

WHEREAS the Contractor (successful bidder) submitted his bid vide _____ in accordance with the bid document and was selected as "successful bidder" pursuant to the bidding process, awarded the "Letter of Acceptance / Intent" (LoA/LoI) No. _____ to the Contractor on _____.

NOW, THEREFORE, in consideration of the foregoing premises and the mutual covenants contained herein, the parties agree as follows:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the bidding document referred to. This agreement shall be effective from _____ to _____. The monthly rent for the Kitchen & Canteen / Cafeteria of Dow University Hospital at DUH Building is Rs. _____ (_____ Only).
2. The following documents shall be deemed to form and be read and construed as part of the Agreement, viz.:
 - a. The Bid form / Price schedule submitted by the Contractor.
 - b. The Scope of Work mentioned in the bidding document at D-1.
 - c. The Terms & Conditions of Contract mentioned in the bidding document at D-2 to D-15.
 - d. The Procuring Agency's Notification of Award / Letter of Acceptance
 - e. All clauses of the Bidding Document.
 - f. Rates Quoted by the Contractor at Annexure-L.
3. The Procuring Agency agrees to pay the Contractor the agreed price in consideration of the provision of the goods and/or services, and the Contractor agrees to provide the goods and/or services to the Procuring Agency in consideration of the agreed price.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

(Signature of Contractor / Authorized Representative)

(Signature of Authorized Officer of the DUHS)

Name
 Designation:
 Address:
 Seal:

Name:
 Designation
 Address:
 Seal

WITNESS – 1

Name:
 NIC:
 Address:

WITNESS – 2

Name:
 CNIC:
 Address:

**(SUBSIDIZED RATE QUOTATION REQUIRED FOR EMPLOYEES & STUDENTS
AVAILING CANTEEN/CAFETERIA SERVICES)**

1. ECONOMY MEAL

S#	Meal	Breakfast Rate	Lunch Rate	Dinner Rate
1.	Economy Meal from Monday to Sunday (Whole Week) as per given			

2. SNACK TROLLEY FOR EVENING TEA/PANTRY

Deals	Items included	Rate
Deal-1	TEA & TICKY PACK OF BISCUITS	
Deal-2	TEA & POTATO SAMOSA	
Deal-3	TEA, SAMOSA & TICKY PACK BISCUITS	
Deal-4	TEA, SPRING ROLL or CHICKEN PATTIES & TICKY PACK OF BISCUITS	
Deal-5	TEA, CHICKEN SANDWICH (2 TRIANGLES) & TICKY PACK OF BISCUITS	
Deal-6	TEA, CHICKEN SANDWICH, POTATO SAMOSA & TICKY PACK OF BISCUITS	
Deal-7	TEA, CLUB SANDWICH (2 TRIANGLES) & TICKY PACK OF BISCUITS	

3. NON-ECONOMY MEAL ITEMS:

S. No.	Food Item	Current Given Portion Size	Rates
1.	All Soups	100ml	
2.	Dry Meat Dish	90g	
3.	Meat Dish with Curry	140g	
4.	Vegetables Cooked	120g	
5.	Egg in Sandwich	54g, in full sandwich	
6.	Salads Standard Size (Slices)	60g	
7.	Dessert Standard Portion	135g	
8.	Rice Standard Portion, unless mentioned	220g	
9.	Boiled Egg	50g	
10.	Diabetic Jam	15g	
11.	Bread Slices (2)	60g	
12.	Steamed/ Grilled Fish with Sesame Seeds	33g	
13.	Soft Yellow Moong Dal Khichri	165g	
14.	Yogurt	77g-80g	
15.	Steamed Chicken	90g with bone	
16.	Vegetable Potato Cutlet	70g	
17.	Apple Nectar	200 ml, standard pack	
18.	Jelly	90 g, one-third cup	
19.	Clear Chicken Broth	240 ml	
20.	Green Tea	150 ml	
21.	Oat Water	240 ml	
22.	Rooh Afza	1 ½tablespoons in 240 ml for regular patients	
23.	Vegetable Omelet	70g	
24.	Oatmeal with Milk	135g	
25.	Tea	180ml1:4	
26.	Unsweetened Milk Shake	240ml , 3 dates	
27.	Fish Fillet with Sesame Seeds	33g	

28.	Chicken Biryani	250g	
29.	Green Chutni Raita	80g	
30.	Vanilla Pudding (Sacral Sweetener)	120g	
31.	Mix Flour Chapatti (2), 75% whole wheat + 25% refined 110 – 120 g flour	120g (60gm each)	
32.	Cucumber and Carrot Slices (large portion)	86g	
33.	Green Masoor Dal	200 – 220 g	
34.	Shredded Salad	62g	
35.	Strawberry Custard with Cake	135g	
36.	Chicken Achar Curry with garnishing	140g	
37.	Eggplant Raita/ Loki Raita/ Vegetable Raita	100g	
38.	Chicken Chapli Kebab	50g	
39.	Dalya	200g	
40.	Tapioca with Milk	135g	
41.	Vegetable Sandwich	15g vegetables in sandwich	
42.	Moroccan Chickpea and Tomato Salad	80g	
43.	Chicken Tempura	90g with bone	
44.	Red Bean Pulao	220g	
45.	Shahi Tukray (Cardamom seeds)	100g	
46.	Vermicelli with Milk	135g	
47.	Scrambled Egg	60g	
48.	Green Masala Chicken Curry	140g	
49.	Green Masala Chicken	92g	
50.	Mango Custard with Jelly	130g	
51.	Chicken Haleem	180g	
52.	Chicken Tandori with garnishing	90g with bone	
53.	Pea Pulao	220g	
54.	Dal Mix with Capsicum	140g	
55.	Fish Curry	140g	
56.	Firni (Cardamom seeds)	135g	
57.	Chicken Stew	140g	
58.	Chicken Seekh Kebab Curry	130g	
59.	Suji Halwa (Cardamom seeds)	135g	
60.	Lab-e-Shireen (Liquid Custard with diced minimum 3 Fruits, Jelly and Vermicelli)	140g	
61.	Boiled Rice	220g	
62.	Moong Masoor Dal with any seasonal vegetable like Loki 200 – 220 g	140g	
63.	Chickpea Curry	160g	
64.	Sautéed Vegetables	90g	
65.	Thai Fish Gravy	200g	
66.	Egg Fried Rice (1 small cup)	130g	
67.	Vegetable Manchurian	140g	
68.	Chicken Seekh Kebab (2) with Cucumber and Carrot Slices 2 standard Chicken Seekh kebabs and 90 g salad	46g (2 seekh kabab)	
69.	Nesvita Milk	200 ml standard pack	
70.	Guava, 1 medium	gram variation according to fruit size	

71.	Chico, 1 medium	gram variation according to fruit size	
72.	Melon,(1 Standard Cup, Diced)	90g	
73.	Musk Melon, (1 Standard Cup, Diced)	90g	
74.	Papaya, (1 Standard Cup, Diced)	90g	
75.	Banana, 1 Medium Size	gram variation according to fruit size	
76.	Apple, 1 medium	gram variation according to fruit size	
77.	Bitter Orange, 1 medium	gram variation according to fruit size	
78.	Biscuits	2 standard size as per approved menu	

4. OTHER ITEMS:

Sr#	Name of Item	Portion / Ingredients	Serving weight	Rate
1	Beef Fry	80gm Beef Meat	200gm	
2	Beef Potato	80gm Beef Meat	200gm	
3	Koftaa curry	80.5gm	200gm	
4	Potato Mince	80gm mince & 70gm potato	200gm	
5	Chicken Korma Plate	100gm Chicken	200gm	
6	Chicken Karahi Full	1 Kg Chicken	1500gm	
7	Chicken Karahi Half	500gm Chicken	750gm	
8	Biryani Plain	80gm Super Basmati Rice	250gm	
9	Chicken Chaney	70gm Chicken & 60gm Channy	210gm	
11	Daal Masoor/Chana/Moong	50gm	200gm	
12	Daal Mash/Lobia	60gm	200gm	
13	Chaney	60gm	200gm	
14	Egg Chaney	1 egg & 60gm Channa	250gm	
15	Egg Curry	01 egg	200gm	
16	Egg fry	01 egg	-----	
17	Egg Omelet	01 egg	-----	
18	Karhee Pakora	02 Pakora	250gm	
19	Sabzi Mix	100gm	220gm	
20	Paratha	100gm	110gm	
21	Roti	100gm	-----	
22	Plain Tea	-----	150 ML	
23	Doodh Pati	Pure Milk with Branded Tea	180ML	
24	Samosa Plain	Potato, Onion, Tomato, Green Chili	70gm	
25	Pokorray	Basin, Potato, Onion, Tomato, Green Chili	250gm	
26	Chana Chaat		250gm	
27	Dahi Bhallay		250gm	
28	Fruit Chaat		250gm	

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

a. REGULAR DIET DETAILED MENU:

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST
1 MED BOILED EGG	1 MED BOILED	1 MED BOILED EGG	1 MED BOILED EGG	1 MED BOILED EGG	1 MED BOILED EGG	1 MED BOILED EGG
200gms PORRIDGE WITH MILK	200gms PORRIDGE WITH MILK	200gms PORRIDGE WITH MILK	200gms PORRIDGE WITH MILK	200gms PORRIDGE WITH MILK	200gms PORRIDGE WITH MILK	200gms PORRIDGE WITH MILK
2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES
MIX TEA	MIX TEA	MIX TEA	MIX TEA	MIX TEA	MIX TEA	MIX TEA
SUGAR sachets	SUGAR sachets	SUGAR sachets	SUGAR sachets	SUGAR Sachets	SUGAR sachets	SUGAR sachets
LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH
100gm KACHUMAR SALAD	100gm KACHUMA R SALAD	100gm KACHUMAR SALAD	100gm KACHUMAR SALAD	100gm KACHUMA R SALAD	100gm KACHUMAR SALAD	100gm KACHUMAR SALAD
250gm VEGETABLE BIRYANI	150 gms CHICKEN BONELESS HANDI	250gms WHITE CHICKEN CURRY	150 gms CHKCKEN QEEMA	250gm Chicken BIRYANI	250gms GREEN CHICKEN CURRY	250gms CHICKEN HALEEM
80ml MINT RAITA	150 gms BHUNI DAAL CHANNA	2 med CHAPATTI	150 gms MOONG DAL	80ml MINT RAITA	2 med CHAPATTI	2 med CHAPATTI
150ml VERMECILLI E/MILK	2 med CHAPATTI	150 gms PLAIN BOILED RICE	2 med CHAPATTI	150ml VERMECIL LIE/ MILK	150 gms PLAIN BOILED RICE	150gms KHEER
1 MED SHAMI KABAB (special)	150 gms PLAIN BOILED RICE	100gms BREAD PUDDING	150 gms PLAIN BOILED RICE	1 MED SHAMI KABAB (special)	100gms BREAD PUDDING	150 gms KHEER
				150gms KHEER		
DINNER	DINNER	DINNER	DINNER	DINNER	DINNER	DINNER
250ml CREAM OF CHICKEN SOUP	250ml CHICKEN SOUP	250 ml CHICKEN VEGETABLE SOUP	250ml CHICKEN CORN SOUP	250ml CREAM OF MUSHROOM SOUP VEGETABLE SOUP	250 ml CREAM OF TOMATO SOUP	250 ml CHICKEN CORN SOUP
200ml DAAL MASOOR	200 gms CHICKEN KARAH	200 gms MIX VEGETABLE BHUIJA	200ml DAAL MASOOR	200 gms CHICKEN KARAH	200 gms MIX VEGETABLE BHUIJA	150 gms CHICKEN TIKKA
150 gms LOKI BHUIJA	150gms SATUE VEGETABLES	150gms BHUNI DAAL MAASH	150 gms LOKI BHUIJA	150gms SATUE VEGETABLES	150gms BHUNI DAAL MAASH	100GMS TURAI BHUIJA
2 med CHAPATTI	2 MED CHAPATTI	2 med CHAPATTI	2 med CHAPATTI	2 MED CHAPATTI	2 med CHAPATTI	2 med CHAPATTI
150 gmS PLAIN BOILED RICE	150 gmS PLAIN BOILED RICE	150 gms PLAIN BOILED RICE	150 gmS PLAIN BOILED RICE	150 gmS PLAIN BOILED RICE	150 gms PLAIN BOILED RICE	150ml LAB.E.SHERE EN
150gms SUJI HALWA	150 ml VANILLA CUSTARD w JELLY	100gms JELLY	150gms SUJI HALWA	150 ml VANILLA CUSTARD w JELLY	100gms JELLY	

b. Soft Diet Detailed Menu

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST
1 MED BOILED EGG	1 MED BOILED EGG	1 MED BOILED EGG	1 MED BOILED EGG	1 MED BOILED EGG	1 MED BOILED EGG	1 MED BOILED EGG
200gms PORRIDGE/MILK	200gms PORRIDGE/MILK	200gms PORRIDGE/MILK	200gms PORRIDGE/MILK	200gms PORRIDGE/MILK	200gms PORRIDGE/MILK	200gms PORRIDGE/MILK
2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES
MIX TEA	MIX TEA	MIX TEA	MIX TEA	MIX TEA	MIX TEA	MIX TEA
SUGAR	SUGAR	SUGAR	SUGAR	SUGAR	SUGAR	SUGAR
LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH
250ml CHICKEN CORN SOUP	250ml CHICKEN VEGETABLE SOUP	250ml CHICKEN CORN SOUP	250ml CHICKEN CORN SOUP	250ml CHICKEN VEGETABLE SOUP	250ml CHICKEN CORN SOUP	250ml CHICKEN CORN SOUP
1 med SHAMI KABAB	100gms SHREDDED STEAM CHICKEN	200gms CHICKEN GREEN CURRY	1 med SHAMI KABAB	100gms SHREDDED STEAM CHICKEN	200gms CHICKEN GREEN CURRY	250ml CHICKEN HALEEM
250 gms KHITCHRI	150gms EGG PLANT BHUJIA	2med BREAD SLICE	250 gms KHITCHRI	150gms EGG PLANT BHUJIA	2med BREAD SLICE	150ml KHEER
100ml RAITA	150ml MIX DAAL	200gms PLAIN BOILED RICE	100ml RAITA	150ml MIX DAAL	200gms PLAIN BOILED RICE	
150 ml VERMICILLIE MILK	2med BREAD SLICE	100gms BREAD PUDDING	150 ml VERMICILLIE MILK	2med BREAD SLICE	100gms BREAD PUDDING	
	200gms PLAIN BOILED RICE			200gms PLAIN BOILED RICE		
	150gms KHEER			150gms KHEER		
DINNER	DINNER	DINNER	DINNER	DINNER	DINNER	DINNER
250ml CREAM OF CHICKEN SOUP	250ml CREAM OF MUSHROOM	250ml CREAM OF TOMATO SOUP	250ml CREAM OF CHICKEN SOUP	250ml CREAM OF MUSHROOM SOUP	250ml CREAM OF TOMATO SOUP	250ml CHICKEN SOUP
200ml THIN DAAL MASOOR	250ml CHICKEN DALYA	200gms MIX VEGETABLE BHUJIA	200ml THIN DAAL MASOOR	250ml CHICKEN DALYA	200gms MIX VEGETABLE BHUJIA	150gms TURAI BHUJIA
200gms LOKI BHUJIA	100gms STEAMED VEGETABLES	200ml THIN DAAL	200gms LOKI BHUJIA	100gms STEAMED VEGETABLES	200ml THIN DAAL	200ml THIN DAAL
2med BREAD SLICES	2med BREAD SLICE	2med BREAD SLICE	2med BREAD SLICES	2med BREAD SLICE	2med BREAD SLICE	2med BREAD SLICE
200gms PLAIN BOILED	150gms CUSTARD	200gms PLAIN BOILED RICE	200gms PLAIN BOILED RICE	150gms CUSTARD	200gms PLAIN BOILED RICE	200gms PLAIN BOILED RICE
RICE		150ml VERMICILLIE MILK	150gms SUJI HALWA		150ml VERMICILLIE MILK	150ml LAB.E.SHERIEN
150gms SUJI HALWA						

c. High Fiber Diet/Vegetarian Diet Detailed Menu

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST
1med POTATO CUTLETS	1med POTATO CUTLETS	1med POTATO CUTLETS	1med POTATO CUTLETS	1med POTATO CUTLETS	1med POTATO CUTLETS	1med POTATO CUTLETS
200ml PORRIDGE WITH MILK	200ml PORRIDGE WITH MILK	200ml PORRIDGE WITH MILK	200ml PORRIDGE WITH MILK	200ml PORRIDGE WITH MILK	200ml PORRIDGE WITH MILK	200ml PORRIDGE WITH MILK
250ml MIX TEA	250ml MIX TEA	250ml MIX TEA	250ml MIX TEA	250ml MIX TEA	250ml MIX TEA	250ml MIX TEA
SUGAR	SUGAR	SUGAR	SUGAR	SUGAR	SUGAR	SUGAR
LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH
60gms KACHUMA R SALAD	60gms KACHUMAR SALAD	60gms KACHUMAR SALAD	60gms KACHUMAR SALAD	60gms KACHUMA R SALAD	60gms KACHUMAR SALAD	60gms KACHUMAR SALAD
200gms VEGETABL E BIRYANI	200gms BRINJAL BHUIJA	200gm CHICKPEA CURRY	250gms VEGETABLE BIRYANI	200gms BRINJAL BHUIJA	200gm CHICKPEA CURRY	200gmMeatless Haleem
100ml RAITA	150ml MIX DAAL	CHAPATTI/RI CE	100ml RAITA	150ml MIX DAAL	CHAPATTI/RIC E	CHAPATTI
150ml VERMICIL LIE MILK	CHAPATTI/ RICE	60gm BREAD PUDDING	150ml VERMICILLIE MILK	CHAPATTI/ RICE	60gm BREAD PUDDING	100gm KHEER
	100gm KHEER			100gm KHEER		
DINNER	DINNER	DINNER	DINNER	DINNER	DINNER	DINNER
250ml CREAM OF CARROT SOUP	250ml CREAM OF MUSHROO M SOUP	250ml CREAM OF TOMATO SOUP	250ml CREAM OF CARROT SOUP	250ml CREAM OF MUSHROO M SOUP	250ml CREAM OF TOMATO SOUP	250ml VEGETABLE & CORN SOUP
150ml DAAL MASOOR	150gm STEAMED VEGETABL ES	150gm MIX VEGETABLE BHUIJA	150ml DAAL MASOOR	150gm STEAMED VEGETABL ES	150gm MIX VEGETABLE BHUIJA	150gm PANEER TIKKA
150gm LOKI BHUIJA	150gm PANEER KARAH	150gm BHUNI DAAL	150gm LOKI BHUIJA	150gm PANEER KARAH	150gm BHUNI DAAL	CHAPATTI
CHAPATTI/ RICE	CHAPATTI/ RICE	CHAPATTI/RI CE	CHAPATTI/RIC E	CHAPATTI/ RICE	CHAPATTI/RIC E	100gm LAB.E.SHERIN
SUJI HALWA	100ml CUSTARD	150ml VERMICILLIE MILK	SUJI HALWA	100ml CUSTARD	150ml VERMICILLIE MILK	

d. PEADS Diet Detailed Menu

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST
1 MED BOILED EGG	FRENCH TOAST	1 MED BOILED EGG	FRENCH TOAST	1 MED BOILED EGG	FRENCH TOAST	1 MED BOILED EGG
200gms PORRIDGE/ MILK	200gms PORRIDGE/ MILK	200gms PORRIDGE/MIL LK	200gms PORRIDGE/MIL LK	200gms PORRIDGE/ MILK	200gms PORRIDGE/MIL K	200gms PORRIDGE/MIL K
JAM/BUTTER	JAM/BUTTER	JAM/BUTTER	JAM/BUTTER	JAM/BUTTER	JAM/BUTTER	JAM/BUTTER
2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES
MILK 200ML	MILK 200ML	MILK 200ML	MILK 200ML	MILK 200ML	MILK200ML	MILK 200ML
LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH
250ml CHICKEN SOUP	250ml CHICKEN VEGETABL E SOUP	250ML CHICKEN SOUP	250ml CHICKEN SOUP	250ml CHICKEN VEGETABL E SOUP	250ML CHICKEN SOUP	250ML CHICKEN SOUP
SANDWHICH	CHICKEN NUGGETS (4 PIECES)	Chicken PASTA	SANDWHICH	CHICKEN NUGGETS	PASTA	CHICKEN NUGGETS
250 gms KHITCHRI	200ML DALYA		250 gms KHITCHRI	200ML DALYA		200ML DALYA
150 ml VERMICIL LIE MILK	150gms KHEER	100gms BREAD PUDDING	150 ml VERMICILLIE MILK	CUSTURD AND JELLY	100gms BREAD PUDDING	CUSTURD AND JELLY
FRUIT (Banana /seasonal	FRUIT (Banana /seasonal	FRUIT (Banana /seasonal	FRUIT (Banana /seasonal	FRUIT (Banana /seasonal	FRUIT (Banana /seasonal	FRUIT (Banana /seasonal
DINNER	DINNER	DINNER	DINNER	DINNER	DINNER	DINNER
250ml CREAM OF CHICKEN SOUP	250ml CREAM OF MUSHROOM SOUP	250mlCREAM OF TOMATO SOUP	250ml CREAM OF CHICKEN SOUP	250ml CREAM OF MUSHROOM SOUP	250mlCREAM OF TOMATO SOUP	250ml CKICKEN SOUP
200ml THIN DAAL MONG MASOOR	250ml CHICKEN DALYA	KHICHRI	200ml THIN DAAL MONG MASOOR	250ml CHICKEN DALYA	KHICHRI	DAAL MONG MASOOR
FRUIT (BANANA/SEASONAL)	FRUIT (BANANA/SEASONAL)	FRUIT (BANANA/SEASONAL)	FRUIT (BANANA/SEASONAL)	FRUIT (BANANA/SEASONAL)	FRUIT (BANANA/SEASONAL)	FRUIT (BANANA/SEASONAL)
2med BREAD SLICES	2med BREAD SLICE	2med BREAD SLICE	2med BREAD SLICES	2med BREAD SLICE	2med BREAD SLICE	2med BREAD SLICE
200ML SEMOLINA	150gms CUSTARDJELLY	200 ML KHEER	SEMOLINA	150gms CUSTARD JELLY	200gms KHEER	200ML SEMOLINA

e. CLEAR LIQUID DIET DETAILED MENU

DAYS	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
BREAKFAST	Black Tea/Juice without pulp	Black Tea/Juice without pulp	Black Tea/Juice without pulp	Black Tea/Juice without pulp	Black Tea/Juice without pulp	Black Tea/Juice without pulp	Black Tea/Juice without pulp
LUNCH	Rice Water/Tang juice	Barley water/Coconut water	Clear Juice (without pulp)/Chicken broth (clear)/	Chicken Broth (Clear)/Gelatin or jelly	Lemonade/Chicken broth	7up/Jelly	Chicken Broth (Clear)/Coconut water
DINNER	Chicken broth (clear)/Tea with milk	Vegetable Broth/Rooh Afza	Rice Water/Jelly	Lemonade/Coconut water	Vegetable Broth/Rooh Afza	Rice and Oats Water/Gelatin or jelly	Juice without pulp/Black Tea/

f. FULL FLUID DIET

DAYS	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
BREAKFAST	Tea/Juice/milk	Tea/Juice/milk	Tea/Juice/milk	Tea/Juice/milk	Tea/Juice/milk	Tea/Juice/milk	Tea/Juice/milk
LUNCH	Milkshake (banana) Soup	Curd (Fruit Lassi) Juice	Pudding Vegetable soup pureed	Vegetable pureed Soup Milk	Milkshake Chicken soup	Vegetable Pureed Soup Milk shake	Frozen Yogurt (without chunks)
DINNER	Vegetable pureed Soup Juice	Thin Custard	Chicken Creamy soup	Frozen Yogurt (without chunks)	Pudding Juice	Thin Custard Chicken soup	Chicken Creamy Soup

g. Customized Diet for Research Work (Detailed Menu)

Duration	Meal Given	Calorie Count
Breakfast-4 Hours after dosing	Bread slice (04) Butter and Jam (1tbsp) Egg boiled (01) Juice (250ml)	240-250Kcal 50 Kcal 70kcal 106Kcal. Total: 460Kcal
Lunch-6 Hours after dosing	Chinese rice (2 cup) Chicken Manchurian (½ Cup)	340Kcal
Snack-10 Hours after dosing	4 biscuits zeera plus 1 Seasonal fruit	240Kcal
Dinner (Deal 1)	Chicken tikka (1 leg piece) 2 Chapati medium ¼ cup Raita/Salad	130Kcal 180Kcal 60Kcal. Total: 370Kcal
Dinner-12 Hours after dosing (Deal 2)	Chicken Zinger burger ¼ cup Fries and ¼ cup coleslaw	290Kcal 100Kcal 50Kcal. Total: 440 Kcal

h. **Economy Meal Detailed Menu:**

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST
1 MED BOILED / Fried EGG	1 MED Omelets	1 MED BOILED/ Fried EGG	Scrambled EGG	1 MED BOILED/ Fried EGG	1 MED 1 MED Omelets	2 Med slice French Toast
2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	2 MED BREAD SLICES	
MIX TEA	MIX TEA	MIX TEA	MIX TEA	MIX TEA	MIX TEA	MIX TEA
SUGAR sachets	SUGAR sachets	SUGAR sachets	SUGAR sachets	SUGAR sachets	SUGAR sachets	SUGAR sachets
Butter/Jelly	Butter/Jelly	Butter/Jelly	Butter/Jelly	Butter/Jelly	Butter/Jelly	
LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH
100gm KACHUMAR SALAD	100gm KACHUMAR SALAD	100gm KACHUMAR SALAD	100gm KACHUMAR SALAD	100gm KACHUMAR SALAD	100gm KACHUMAR SALAD	100gm KACHUMAR SALAD
250gm VEGETABLE BIRYANI	150 gms EGG PLANT CURRY	250gms WHITE CHICKEN CURRY	150 gms EGG PLANT CURRY	250gm Chicken BIRYANI	250gms WHITE CHICKEN CURRY	250gms CHICKEN HALEEM
80ml MINT RAITA	150 gms BHUNI DAAL CHANNA	150 gms PLAIN BOILED RICE OR 2 med CHAPATTI	150 gms BHUNI DAAL CHANNA	80ml MINT RAITA	150 gms PLAIN BOILED RICE OR 2 med CHAPATTI	2 med NAAN
1 MED SHAMI KABAB (special)	150 gms PLAIN BOILED RICE OR 2 med CHAPATTI		150 gms PLAIN BOILED RICE OR 2 med CHAPATTI	1 MED SHAMI KABAB (special)		150gms KHEER
150ml VERMECILLIE/M ILK	150 gms KHEER	100gms BREAD PUDDING	150 gms KHEER	150ml VERMECILLIE/ MILK	100gms BREAD PUDDING	150 gms KHEER
DINNER	DINNER	DINNER	DINNER	DINNER	DINNER	DINNER
200ml DAAL MASOOR	200 gms CHICKEN KARAH	200 gms MIX VEGETABLE BHUJIA	200 Gm Beef Qorma	200 gms CHICKEN KARAH	200 gms MIX VEGETABLE BHUJIA	150 gms CHICKEN TIKKA
150 gms LOKI BHUJIA	150gms SATUE VEGETABLES	150gms BHUNI DAAL MAASH	150gms SATUE VEGETABLES	150gms SATUE VEGETABLES	150gms BHUNI DAAL MAASH	100GMS TURAI BHUJIA
2 med CHAPATTI OR 150 gmS PLAIN BOILED RICE	2 MED CHAPATTI OR 150 gmS PLAIN BOILED RICE	2 med CHAPATTI OR 150 gms PLAIN BOILED RICE	2 med CHAPATTI OR 150 gmS PLAIN BOILED RICE	2 MED CHAPATTI OR 150 gmS PLAIN BOILED RICE	2 med CHAPATTI OR 150 gms PLAIN BOILED RICE	2 med CHAPATTI OR 150 gms PLAIN BOILED RICE
150gms SUJI HALWA	150 ml VANILLA CUSTARD w JELLY	100gms JELLY	150gms SUJI HALWA	150 ml VANILLA CUSTARD w JELLY	100gms JELLY	150ml LAB.E.SHEREEN

Protein Requirements

In the critical care setting, protein appears to be the most important macronutrient for healing wounds, supporting immune function and maintaining lean body mass.

Although absolute requirements are unknown, providing additional 30 g protein per day appears to benefit patients, especially those with BMI less than 25 and more than 35. Alberda (2009)

BMI ≤ 30 Kg/m²

- ☐ For general ICU patients 1.2g-1.5g/kg protein
- ☐ Trauma 1.3-1.5g/kg protein
- ☐ CRRT 1.5-1.7g/kg protein

BMI >30 Kg/m²

Minimum 1.2 g protein actual body weight but please consider international guidelines below.
Use a range of requirements
 BMI 30-40.0 kg/m² 2 g/ kg protein ideal body weight (BMI 27.5)
 BMI > 40 kg/m² a 2.5g/kg ideal body weight (BMI 27



Checklist for Hospital Cafeteria (Routine Inspection)

Date of Kitchen Inspection:	
Date of Previous Inspection:	
Name of the Manager/ Supervisor:	
Name of Food safety Officer:	
No. of Shifts:	

(1) Good Food Hygiene Practices

	<i>Satisfactory</i>	<i>Unsatisfactory</i>	<i>Remarks (if any)</i>
a) Cleaning I. Working area and equipment/utensils are properly cleaned.			
b) Water Supply II. Adequate supply of water.			
c) Cooking I. The preparation/ processing/ cooking are adequate II. Cooking oil (usage)			
d) Chilling I. Fridge and display units are in good working condition and maintained at temperature 5C.			
e) Cross-contamination II. Raw food/ meat/ poultry and ready-to-eat foods storage III. Staff is trained enough to avoid cross-contamination.			

(2) Personal Hygiene

	<i>Satisfactory</i>	<i>Unsatisfactory</i>	<i>Remarks (if any)</i>
a) Food production personnel • Appropriately attired clean protective • Clothing. • Hair covering. • Footwear. • Wearing Gloves. • Facial mask.			

b) Food production personnel: • Using disinfection/hand washing. • Facilities whenever they enter or re-enter food processing areas and hand. • Washing facilities(equipped with hand operated taps, liquid soaps) • disposable paper towels and • Covered waste bins.			
c) Restriction to unhygienic practices • eating, smoking or tobacco etc.,			

(3) Transportation and Handling of Food

	Satisfactory	Unsatisfactory	Remarks (if any)
a) Food trolley appropriate			
b) Chilled/ frozen food products			
c) Separate food vehicle should be cleans and maintaining temperature			

(4) Storage

	Satisfactory	Unsatisfactory	Remarks (if any)
a) Adequate, well designed storage rooms/areas with appropriate storage facilities are available (impervious to moisture, clean, free From pest infestation and well maintained)			
b) Chemicals, detergents and other cleaning materials are stored in designated areas			
c) Ingredients and products are stored and maintained at appropriate temperature			
d) Ingredients, intermediate and finished products are handled and stored in a manner to prevent damage, contamination and spoilage.			
e) Proper stock rotation (First-In-First-out) is practiced to prevent			
f) Returned, defective or suspect products are clearly identified and Isolated in designated area or containers.			

(5) Special Requirements for High-Risk Foods

	Satisfactory	Unsatisfactory	Remarks (if any)
a) Cut fruits/ salads, fresh juices and beverages I. Juicer machine are cleaned(free from contaminants)			

b) Confectionary products I. Confectionary products properly refrigerated with labels indicating date of expiry			
c) Meat, poultry and fish products I. Non-veg. products are washed with potable water. II. Processing area is clean and properly disinfected.			
e) Fried foods I. Good quality/ branded oil/ fats are used for preparation, frying etc. II. Packaged oil is used. III. Oil is not repeatedly used for deep frying.			

Suggestions for Improvement (if any):

Time limit prescribed for compliance of suggestions:

Recommendations:

(Signature of Inspecting Officer with stamp



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Website: www.duhs.edu.pk E-mail: rahim.khan@duhs.edu.pk

NIT No. DUHS/W&S/2026/1880

Dated: 19th August, 2026

TENDER NOTICE

Dow University of Health Sciences (DUHS), Karachi is a Public Sector University that invites e-bids through E-Pak Acquisition & Disposable System (EPADS) from well-reputed Companies / Bidders/firms having registration with the Federal Board of Revenue (FBR), Income Tax Department, Sindh Revenue Service Board and Sales Tax.

S. No.	NAME OF WORK	METHOD OF PROCUREMENT
1.	PROCUREMENT OF SERVICES FOR CONVOCATION 2026 (VENUE SETUP, FURNITURE / FIXTURE, FOOD, REFRESHMENT, PHOTOGRAPHY, VIDEOGRAPHY, PRINTING MATERIAL ETC.) (REF. NO. DUHS/W&S-NIT/208)	Single Stage – Two Envelope Procedure as per rule 46 sub rule-2 of SPP Rules 2010 (Amended up to date)
2.	PROVISION OF PATIENT’S MEAL & CANTEEN SERVICES (REF. NO. DUHS/W&S-NIT/209)	
Tender Fee	Rs. 5,000/- (Rupees Five Thousand Only) Non-Refundable in shape of Pay Order / Demand Draft in favor of Dow University of Health Sciences, Karachi.	
Security	Bid Security and Performance Security as mentioned in the bidding document.	

E-Bidding documents as per detailed terms and conditions, specifications and requirements are available for the registered bidders on Sindh Public Procurement Regulatory Authority's EPADS at <https://portalsindh.eprocure.gov.pk/#/> and University website <https://duhs.edu.pk> on the payment noted above (non-refundable) on any working day except the day of opening of tenders.

The electronics bids must be submitted using EPADS before closing time **09-09-2026 at 10:00 Hrs.** Manual bids, shall not be accepted. Electronic Bids will be opened on **09-09-2026 at 11:00 Hrs.** For any query related to e-bidding, please Contact to the facilitator /Coordinator, Procurement Committee Services at Admin Block 5th floor DMC Campus, Baba-e-Urdu Road near Civil Hospital Karachi, Phone No. 021-38771000 (Ext. 5820 /5907).The tender fee (non-refundable) and bid security (refundable) shall be submitted in the form of a Pay Order / Demand Draft / Bank Guarantee issued by a Scheduled Bank of Pakistan in favor of Dow University of Health Sciences, Karachi and must be delivered to the above-mentioned office of the Facilitator / Coordinator, Procurement Committee at the same address.

In case of any unforeseen situation resulting in the closure of the office on the date of opening or if Government declares Holiday the tenders shall be submitted/opened online on the next working day at the same time. The Procuring Agency reserves the right to reject any or all bids subject to relevant provisions of SPP Rules, 2010 (Amended up to date) and may cancel the bidding process at any time prior to the acceptance of a bid or proposal under "Rule-25" of said Rules. In case of any ambiguity in between NIT and tender document, tender will be considered as senior.

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عوامي آواز

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