

# BID EVALUATION REPORT

1. Name of Procuring Agency: **DOW UNIVERSITY OF HEALTH SCIENCES, KARACHI**
2. Tender Reference No: **NIT # DUHS/W&S/2026/1673, Dated: 09<sup>th</sup> February, 2026  
(Ref No: DUHS/W&S-NIT/199)**
3. Tender Description: **(RE-TENDER) HIRING OF BUSINESS SMS SERVICES**
4. Method of Procurement: **Single Stage – Two Envelope, Clause 46(2) of SPPRA Rules 2010  
(Amended Up to Date)**
5. Tender Published: **a. DUHS website and SPPRA websites EPADS ID # S- 26020718358  
b. Dawn (English language newspaper)  
c. Daily Jang (Urdu language newspaper)  
d. Daily Awami Awaz (Sindhi language newspaper)  
on 10<sup>th</sup> January, 2026 (Copies attached)**
6. Total Bid Documents Sold: **Two (02) Nos.**
7. Technical Bids Opening date: **02<sup>nd</sup> March, 2026, 2026 at 11:30 am.**
8. Total Bids Received: **Two (02) Nos.**
9. No. of Bid Technically Qualified: **One (01) Nos.**
10. Technical Evaluation Report: **Attached as Annexure-1**
11. Financial Bids Opening date: **13<sup>th</sup> April, 2026 at 11:30 a.m.**
12. Financial Proposal Summary **Attached as Annexure-2**


## Recommendations & Remarks:

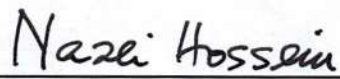
After conducting a comprehensive technical and financial evaluation in accordance with the prescribed bidding criteria, the bid submitted by **M/s. Pak Telecom Mobile Limited - Ufone**, amounting to **Rs. 38,673,000/-per annum**, has been determined to be evaluated responsive bid within the estimated cost. Accordingly, it is recommended that the contract for **“Hiring of Business SMS Services”** may be awarded to **M/s. Pak Telecom Mobile Limited - Ufone**, subject to fulfillment of all codal formalities.

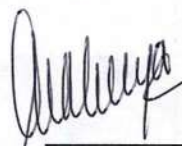
  
**MR. HASSAN MEMON**  
(Secretary / Member)  
Accounts Officer, Finance Directorate,  
Dow University of Health Sciences

  
**Mr. Mustafa Ali**  
Project Accounts Officer  
Planning & Development Department  
Dow University of Health Sciences  
(Member)  
Project Accounts Officer,  
Dow University of Health Sciences

  
**Mr. Ahmed Shah**  
(Member)  
Assistant Internal Audit Officer,  
Dow University of Health Sciences

  
**SYED SHERAZ HUSSAIN**  
Senior Manager Finance  
Institute of Business Administration  
Karachi  
**Mr. Syed Sheraz Hussain**  
(External Member)  
Senior Manager Finance, Institute of  
Business Administration (IBA)

  
**Prof. Nazli Hossain**  
VICE CHANCELLOR  
Dow University of Health Sciences

  
**Professor Shahriyar Ghazanfar**  
MRCS Ed. FCPS  
Department of Surgery  
Dow Medical College & Civil Hospital  
Dow University of Health Sciences  
Karachi  
**Prof. Shahriyar Ghazanfar**  
(Chairman)  
Professor of Surgery,  
Dow University of Health Sciences

# MINUTES OF FINANCIAL E-BID OPENING MEETING

## **(RE-TENDER) HIRING OF BUSINESS SMS SERVICES**

**NIT # DUHS/W&S/2026/1673, REF NO: DUHS/W&S-NIT/199, EPADS ID # S-26020718358**

The bids were submitted online through EPADS SPPRA and the procurement committee online open the financial bid of single technically qualified bidder online as on 13<sup>th</sup> April, 2026 at 11:30 a.m. for the re-tender of "Hiring of Business SMS Services" NIT # DUHS/W&S/2026/1673, Ref No : DUHS/W&S-NIT/199, EPADS ID # S-26020718358

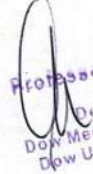
### **PROCUREMENT COMMITTEE (SERVICES):**

1. **Prof. Shahriyar Ghazanfar** (Chairman)  
Professor of Surgery,  
Dow University of Health Sciences
2. **Mr. Hassan Memon** (Secretary / Member)  
Accounts Officer, Finance Directorate,  
Dow University of Health Sciences
3. **Mr. Mustafa Ali** (Member)  
Project Accounts Officer,  
Dow University of Health Sciences
4. **Mr. Ahmed Shah** (Member)  
Assistant Internal Audit Officer,  
Dow University of Health Sciences
5. **Mr. Syed Sheraz Hussain** (External Member)  
Senior Manager Finance,  
Institute of Business Administration (IBA) Karachi.

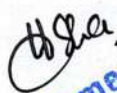
After the technical evaluation of bids submitted by two (02) participants, it was found that the one (01) bidder had technically qualified in the competitive bidding process. The technical evaluation report attached as Annexure-1. The Financial Proposal Summary attached as Annexure-2.



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**Ahmed Shah**  
Assistant Internal Audit Officer  
Dow University of Health Sciences (DUHS)  
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**Mustafa Ali**  
Project Accounts Officer  
Planning & Development Department  
Dow University of Health Sciences



**SYED SHERAZ HUSSAIN**  
Senior Manager Finance  
Institute of Business Administration  
Karachi

## Summary of Financial Proposals:

After the arithmetic calculations and financial evaluation, the details of financial bid/proposal submitted by the technically qualified bidder are as under:

Name of Bidder	Total Yearly Bid Amount (Including all applicable taxes, duties, levies, and charges)	Fixed Amount of Bid Security	Name of Bank, Pay Order No & Date	Remarks
M/s. Pak Telecom Mobile Limited – Ufone	Rs. 38,673,000/-	Rs. 1,500,000/-	Standard Chartered Bank P.O # 149109 Date 25-02-2026	Technically Qualified Responsive Bid within the Estimated Cost Recommended for Award of Contract.

## Recommendations & Remarks:

After conducting a comprehensive technical and financial evaluation in accordance with the prescribed bidding criteria, the bid submitted by **M/s. Pak Telecom Mobile Limited - Ufone**, amounting to **Rs. 38,673,000/-per annum**, has been determined to be evaluated responsive bid within the estimated cost. Accordingly, it is recommended that the contract for “**Hiring of Business SMS Services**” may be awarded to **M/s. Pak Telecom Mobile Limited - Ufone**, subject to fulfillment of all codal formalities.

  
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## (RE-TENDER) HIRING OF BUSINESS SMS SERVICES

NIT # DUHS/W&amp;S/2026/1673, REF NO: DUHS/W&amp;S-NIT/199, EPADS ID # S-26020718358

FINANCIAL PROPOSAL SUMMARY

Name of Bidder				M/s. Pak Telecom Mobile Limited - Ufone	
Sr. No.	Description	Item Code	Estimated No. of messages per year	Rate including all taxes, duties, levies, and charges (PKR)	Total Amount (PKR)
1.	Transactional SMS	ITM-013158	6,000,000	3.17	19,020,000
2.	Transactional/utility/authentication WhatsApp messages	ITM-047931	3,000,000	(2.48/SMS) + Monthly Recurring Cost (MRC) 97,750 x 12	8,613,000
3.	Marketing WhatsApp messages	ITM-047931	500,000	22.08	11,040,000
<b>TOTAL AMOUNT FOR THE YEAR (Including all applicable taxes, duties, levies, and charges)</b>					<b>38,673,000</b>
<b>TOTAL AMOUNT IN WORDS: Thirty Eight Million Six Hundred Seventy Three Thousand Rupees Only</b>					



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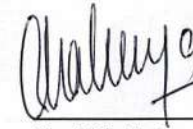
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**(RE-TENDER) HIRING OF BUSINESS SMS SERVICES**  
**NIT # DUHS/W&S/2026/1673, REF NO: DUHS/W&S-NIT/199, EPADS ID # S-26020718358**  
**EVALUATION OF TECHNICAL PROPOSALS (MANDATORY REQUIREMENTS)**


S. No.	Requirement	M/s. Intellexal Solutions (Pvt) Ltd	M/s. Pak Telecom Mobile Limited - Ufone
1	Tender Fee: Original to be submitted at DUHS before tender opening. A scanned copy must be attached in the Technical Proposal.	Attached	Attached
2	Bid Security: Original to be submitted at DUHS before tender opening. A scanned copy must be attached in the Technical Proposal.	Attached	Considered - Original Submitted
3	Attach this complete bidding document, duly signed and stamped by the bidder on each page as acceptance of all terms and conditions of this bidding document.	Not Attached	Attached
4	Valid NTN / Income Tax Registration Certificate with online verification showing "Active Taxpayer" status (FBR).	Attached	Attached
5	Valid Sindh Sales Tax (SST-SRB) Registration Certificate with online verification showing "Active Taxpayer" status.	Attached	Attached
6	Copy of CNIC of the authorized signatory of the bid.	Attached	Attached
7	Compliance Certificate duly signed and stamped as per Annexure-B.	Attached	Attached
8	Complete profile and history of the bidder, including registered office address, details of Directors/owners with CNICs and contact details (Annexure-C).	Attached	Attached
9	Bidder must be in business for at least the last five (05) years (credible documentary evidence must be provided).	Attached	Attached
10	Bidder must have Pakistan Telecommunication Authority's (PTA) issued, GSM Telecom Service License or relevant CVAS License, to operate in Pakistan. (credible documentary evidence must be provided)	Attached	Attached
11	Affidavit on Stamp Paper as per Specimen given at Annexure-I.	Attached	Attached
12	Average Annual Turnover in the last three (03) financial years should not be less than PKR 40 million supported by Income Tax Returns (ITR – FBR).	Not Attached	Attached
13	The bidder must have done at least (03) similar projects experience & competence in providing SMS Services to reputable organizations to offer complete solution for outgoing & incoming SMS using secure authentication system during the last Five (05) Years. Submit proper evidences e.g. contract agreement / work order, performance certificate etc. (Annexure-F).	Attached	Attached
	<b>Results</b>	<b>Technically Disqualified</b>	<b>Technically Qualified</b>

  
**Mustafa Ali**  
 Project Accounts Officer  
 Planning & Development Department  
 Dow University of Health Sciences

  
**HASSAN MEMON**  
 ACCOUNTS OFFICER  
 Dow University of Health Sciences  
 Karachi.

  
**Anissa Shah**  
 Assistant Internal Audit Officer  
 Dow University of Health Sciences (DUHS)  
 Karachi.

  
**SYED SHERAZ HUSSAIN**  
 Senior Manager Finance  
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 Karachi

  
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 Dow University of Health Sciences  
 Karachi.

# MINUTES OF TECHNICAL E-BIDS OPENING MEETING

## **(RE-TENDER) HIRING OF BUSINESS SMS SERVICES**

NIT # DUHS/W&S/2026/1673, Ref No: DUHS/W&S-NIT/199, EPADS ID # S- 26020718358

The bids were submitted online through EPADS SPPRA and the procurement committee open the technical bids online as on 02<sup>nd</sup> March, 2026 at 11:30 a.m. for re-tender of "Hiring of Business SMS Services" NIT # DUHS/W&S/2026/1673, Ref No: DUHS/W&S-NIT/199, EPADS ID # S- 26020718358

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5. **Mr. Syed Sheraz Hussain** (External Member)  
Senior Manager Finance,  
Institute of Business Administration (IBA) Karachi.

### PARTICIPANT BIDDERS WHO SUBMITTED THEIR ONLINE BIDS

1. M/s. Intellexal Solutions (Pvt) Ltd
2. M/s. Pak Telecom Mobile Limited – Ufone

Notice Inviting Tender, NIT # DUHS/W&S/2026/1673, dated 09<sup>th</sup> February, 2026, Ref No: DUHS/W&S-NIT/199, was hoisted on the SPPRA website <https://sindh.eprocure.gov.pk/> EPADS ID # S-26020718358, DUHS website and the same was published in 03 widely circulated leading daily newspaper of English, Urdu and Sindhi languages viz. Dawn, Daily Jang and Daily Awami Awaz on 10<sup>th</sup> February, 2026

  
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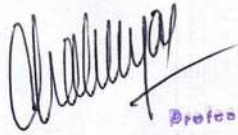

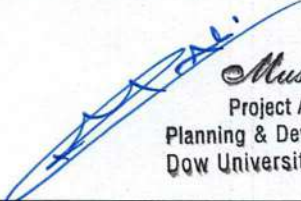


  
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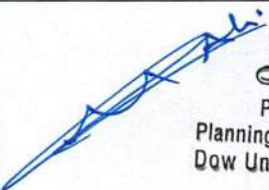


  
**Mustafa Ali**  
Project Accounts Officer  
Planning & Development Department  
Dow University of Health Sciences

The online receipt of bids was closed at 10:00 a.m. as on 02<sup>nd</sup> March, 2026 as per scheduled date and time. The technical bids were opened online through EPADS, the above two (02) bidders had submitted their online bids. As per the bid evaluation criteria only technical bids were opened and evaluated, without reference to the price and reject any proposal which does not fulfilled the mandatory Criteria of the bidding document. Financial Proposals of only technically qualified bidders will be opened online through EPADS. Financial Proposals of disqualified bidders shall not be opened and bid security shall be returned to the bidder.

S. NO	NAME OF MEMBERS	SIGNATURE
1	<b>Prof. Shahriyar Ghazanfar</b> (Chairman) Professor of Surgery, Dow University of Health Sciences	 Professor Shahriyar Ghazanfar MRCS Ed, FCPS Department of Surgery Dow Medical College & Civil Hospital Karachi
2	<b>Mr. Hassan Memon</b> (Secretary / Member) Accounts Officer, Finance Directorate, Dow University of Health Sciences	 <b>HASSAN MEMON</b> ACCOUNTS OFFICER Dow University of Health Sciences Karachi.
3	<b>Mr. Mustafa Ali</b> (Member) Project Accounts Officer, Dow University of Health Sciences	 Mustafa Ali Project Accounts Officer Planning & Development Department Dow University of Health Sciences
4	<b>Mr. Ahmed Shah</b> (Member) Assistant Internal Audit Officer, Dow University of Health Sciences	 <b>Ahmed Shah</b> Assistant Internal Audit Officer Dow University of Health Sciences (DUHS) Karachi
5	<b>Mr. Syed Sheraz Hussain</b> (External Member) Senior Manager Finance, Institute of Business Administration (IBA) Karachi.	 <b>SYED SHERAZ HUSSAIN</b> Senior Manager Finance Institute of Business Administration Karachi

## CERTIFICATE

This is to certify that the prices are comparable with the Provision of market rates (competitive bidding process) of the technically qualified bids for re-tender of “HIRING OF BUSINESS SMS SERVICES” In respect of NIT # DUHS/W&S/2026/1673 , Ref No: DUHS/W&S-NIT/199, EPADS ID # S- 26020718358, for which technical E-bids were opened online as on 02<sup>nd</sup> March, 2026 at 11:30 a.m. and financial E-bid of technically qualified bidder was opened online as on 13<sup>th</sup> April, 2026 at 11:30 a.m.


S. NO	NAME OF MEMBERS	SIGNATURE
1	<b>Prof. Shahriyar Ghazanfar</b> (Chairman) Professor of Surgery, Dow University of Health Sciences	 <b>Prof. Shahriyar Ghazanfar</b> MRCS Ed, FCPS Department of Surgery Dow Medical College & Civil Hospital Dow University of Health Sciences
2	<b>Mr. Hassan Memon</b> (Secretary / Member) Accounts Officer, Finance Directorate, Dow University of Health Sciences	 <b>HASSAN MEMON</b> ACCOUNTS OFFICER Dow University of Health Sciences Karachi.
3	<b>Mr. Mustafa Ali</b> (Member) Project Accounts Officer, Dow University of Health Sciences	 <b>Mustafa Ali</b> Project Accounts Officer Planning & Development Department Dow University of Health Sciences
4	<b>Mr. Ahmed Shah</b> (Member) Assistant Internal Audit Officer, Dow University of Health Sciences	 <b>Ahmed Shah</b> Assistant Internal Audit Officer Dow University of Health Sciences (DUHS) Karachi
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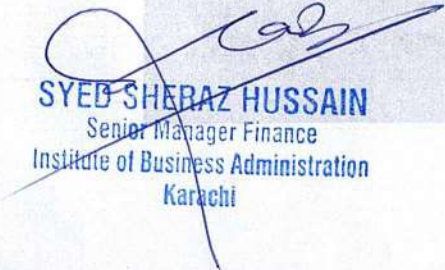
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Senior Manager Finance  
Institute of Business Administration  
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EPADS-S-26020718358


**(RE-TENDER) HIRING OF BUSINESS  
SMS SERVICES. (REF. NO. DUHS/W&S-  
NIT/199)**

**Department Name: Director (Works &  
Services), Dow University of Health  
Sciences Karachi**

Status: In-Progress

Location: Karachi south

 View/Download

 PA Published Documents

Published Date: Feb 12, 2026, 4:02 PM

Closing Date: Mar 2, 2026, 10:30 AM

Bid Opening Date: Mar 2, 2026, 11:00 AM

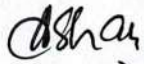
Validity Date: May 31, 2026

  
**HASSAN MEMON**  
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- NIT # DUHS/W&S/2026/1673, Dated: 9th February, 2026
- HIRING OF EXTERNAL AUDIT FIRM. (REF. NO. DUHS/W&S-NIT/189)
- PROCUREMENT OF BALANCING MODERNIZATION REPLACEMENT AT DOW INSTITUTE OF LIFE SCIENCES (D.I.L.S) ON TURNKEY BASIS. (REF. NO. DUHS/W&S-NIT/197)
- (RE-TENDER) REPAIR AND MAINTENANCE SERVICE FOR PASSENGER LIFTS AND PATIENTS/ BED LIFTS. (REF. NO. DUHS/W&S-NIT/198)
- (RE-TENDER) HIRING OF BUSINESS SMS SERVICES. (REF. NO. DUHS/W&S-NIT/199)



# DAWN

Tuesday  
February 10, 2026  
Shaban 21, 1447  
KARACHI

**HASSAN MEMON**  
ACCOUNTS OFFICER

Dow University of Health Sciences



## OFFICE OF THE DIRECTOR WORKS & SERVICES DOW UNIVERSITY OF HEALTH SCIENCES, KARACHI.

Baba-e-Urdu Road, Karachi. Direct No. 92-21- 99216065  
Website: www.duhs.edu.pk E-mail: rahim.khan@duhs.edu.pk

NIT No. DUHS/W&S/2026/1673

Dated: 9<sup>th</sup> February, 2026

# TENDER NOTICE

Dow University of Health Sciences (DUHS), Karachi is a Public Sector University that invites e-bids through E-Pak Acquisition & Disposable System (EPADS) from well-reputed Companies / Bidders / firms having registration with the Federal Board of Revenue (FBR), Income Tax Department, Sindh Revenue Service Board and Sales Tax.

S#	DESCRIPTION	METHOD OF PROCUREMENT
1.	<b>HIRING OF EXTERNAL AUDIT FIRM.</b> (REF. NO. DUHS/W&S-NIT/189)	Single Stage – Two Envelope Procedure as per rule 46 sub rule-2 of SPP Rules 2010 (Amended upto date)
2.	<b>PROCUREMENT OF BALANCING MODERNIZATION REPLACEMENT AT DOW INSTITUTE OF LIFE SCIENCES (D.I.L.S) ON TURNKEY BASIS.</b> (REF. NO. DUHS/W&S-NIT/197) <b>Estimated Cost PKR. 396.50 Million</b>	Single Stage – Single Envelope Procedure as per rule 46 (1) of SPP Rules 2010 (Amended upto date)
3.	<b>(RE-TENDER) REPAIR AND MAINTENANCE SERVICE FOR PASSENGER LIFTS AND PATIENTS/ BED LIFTS.</b> (REF. NO. DUHS/W&S-NIT/198) <b>Estimated Cost PKR. 4.488 Million</b>	Single Stage – Two Envelope Procedure as per rule 46 sub rule-2 of SPP Rules 2010 (Amended upto date)
4.	<b>(RE-TENDER) HIRING OF BUSINESS SMS SERVICES.</b> (REF. NO. DUHS/W&S-NIT/199)	Single Stage – Two Envelope Procedure as per rule 46 sub rule-2 of SPP Rules 2010 (Amended upto date)

<b>Tender Fee</b>	<b>Rs. 5,000/- (Rupees Five Thousand Only) Non-Refundable in shape of Pay Order / Demand Draft in favor of Dow University of Health Sciences, Karachi.</b>
<b>Security</b>	<b>Bid Security and Performance Security as mentioned in the bidding document.</b>

E-Bidding documents as per detailed terms and conditions, specifications and requirements are available for the registered bidders on Sindh Public Procurement Regulatory Authority's EPADS at <https://portalsindh.eprocure.gov.pk/#/> and University website <https://duhs.edu.pk> on the payment noted above (non-refundable) on any working day except the day of opening of tenders.

The electronics bids must be submitted using EPADS before closing time **02-03-2026 at 10:00 Hrs.** Manual bids, shall not be accepted. Electronic Bids will be opened on **02-03-2026 at 11:30 Hrs.** For any query related to e-bidding, please Contact to the facilitator /Coordinator, Procurement Committee Services at Admin Block 5<sup>th</sup> floor DMC Campus, Baba-e-Urdu Road near Civil Hospital Karachi, Phone No. 021-38771000 (Ext. 5814 / 5820 /5907).The tender fee (non-refundable) and bid security (refundable) shall be submitted in the form of a Pay Order / Demand Draft / Bank Guarantee issued by a Scheduled Bank of Pakistan in favor of Dow University of Health Sciences, Karachi and must be delivered to the above-mentioned office of the Facilitator / Coordinator, Procurement Committee at the same address.

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**Works & Services**

**Dow University of Health Sciences, Karachi**

Institute of Business Administration  
Karachi


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Dow University of Health Sciences  
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**Project Accounts Officer**  
Planning & Development Department  
Dow University of Health Sciences



  
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 ACCOUNTS OFFICER  
 Dow University of Health Sciences  
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**DOW UNIVERSITY OF HEALTH SCIENCES, KARACHI.**  
 Baba-e-Urdu Road, Karachi. Direct No. 92-21- 99216065  
 Website: www.duhs.edu.pk E-mail: rahim.khan@duhs.edu.pk

NIT No. DUHS/W&S/2026/1673 Dated: 9<sup>th</sup> February, 2026

## TENDER NOTICE

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S#	DESCRIPTION	METHOD OF PROCUREMENT
1.	<b>HIRING OF EXTERNAL AUDIT FIRM.</b> (REF. NO. DUHS/W&S-NIT/189)	Single Stage - Two Envelope Procedure as per rule 46 sub rule-2 of SPP Rules 2010 (Amended upto date)
2.	<b>PROCUREMENT OF BALANCING MODERNIZATION REPLACEMENT AT DOW INSTITUTE OF LIFE SCIENCES (D.I.L.S) ON TURNKEY BASIS.</b> (REF. NO. DUHS/W&S-NIT/197) Estimated Cost PKR. 396.50 Million	Single Stage - Single Envelope Procedure as per rule 46 (1) of SPP Rules 2010 (Amended upto date)
3.	<b>(RE-TENDER) REPAIR AND MAINTENANCE SERVICE FOR PASSENGER LIFTS AND PATIENTS/ BED LIFTS.</b> (REF. NO. DUHS/W&S-NIT/198) Estimated Cost PKR. 4.488 Million	Single Stage - Two Envelope Procedure as per rule 46 sub rule-2 of SPP Rules 2010 (Amended upto date)
4.	<b>(RE-TENDER) HIRING OF BUSINESS SMS SERVICES.</b> (REF. NO. DUHS/W&S-NIT/199)	Single Stage - Two Envelope Procedure as per rule 46 sub rule-2 of SPP Rules 2010 (Amended upto date)

<b>Tender Fee</b>	<b>Rs. 5,000/- (Rupees Five Thousand Only) Non-Refundable in shape of Pay Order / Demand Draft in favor of Dow University of Health Sciences, Karachi.</b>
<b>Security</b>	<b>Bid Security and Performance Security as mentioned in the bidding document.</b>

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 Dow University of Health Sciences  
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**SYED SHERAZ HUSSAIN**  
 Senior Manager Finance  
 Institute of Business Administration  
 Karachi

عوامي حقن جي ترجمان، ڪمپيوٽر تي پهرين مڪمل اخبار  
**ABC** ڪراچي، حيدرآباد ۽ سکر مان هڪ ئي وقت شايع ٿيندڙ  
**CERTIFIED**

**Daily AWAMI AWAZ** روزاني

**عوامي آواز**

سال 37 - شمارو 41 | اڱارو 10 فيبروري 2026 ع 21 شعبان 1447 هـ | صفحا 08 - قيمت 40 روپيا

*H.M.*  
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