

DOW UNIVERSITY OF HEALTH SCIENCES



BIDDING DOCUMENTS

Single Stage – Two Envelope Procedure
As per Rule 46 (2) of SPPRA, 2010 (Amended up to date)

NIT No. DUHS/PCS/2025/NIT/001 Dated 27th May, 2025

**HIRING OF MOBILE APPLICATION DEVELOPMENT
SERVICES**

(REF. NO. DUHS/PCS/2025/NIT/001)

NOTICE INVITING TENDER (NIT)
Dow University of Health Sciences
Babe-e-Urdu Road, Karachi 74200 Pakistan
Tel 021-38771000 Ext 5809 Website: www.duhs.edu.pk

DUHS//PCS/2025/NIT/001

Dated: May 27th , 2025

TENDER NOTICE

Dow University of Health Sciences (DUHS), Karachi is a Public Sector University invites e-bids through E-Pak Acquisition and Disposable System (EPADS) from well- Reputed companies//firms/sole proprietor having registration with SCEP/Registrar of the Firms /Federal Board of Revenue (FBR), Income Tax Department, Sindh Revenue Board and Sales Tax.

| S. NO: | NAME OF WORK | METHOD OF PROCUREMENT |
|------------|--|--|
| 1. | HIRING OF MOBILE APPLICATION DEVELOPMENT SERVICES (REF No. DUHS/PCS/2025/NIT/001) | Single Stage – Two Envelope Procedure as per rule 46 sub rule-2 of SPP Rules 2010 (Amended upto date) |
| Tender Fee | | Rs. 5,000 (Rupees Five Thousand Only) Non-Refundable in shape of Pay Order /Demand Draft in Favor of Dow University of Health Sciences, Karachi. |
| Security | | Bid Security and Performance Security as mentioned in the bidding documents. |

E-Bidding documents as per detailed terms and conditions, specifications and requirements are available for the registered bidders on Sindh Public Procurement Regulatory Authority's EPADS at <https://portalsindh.eprocure.gov.pk> and University website <https://duhs.edu.pk> on the payment noted above (non-refundable) on any working day except the day of opening of tenders.

The electronics bids must be submitted using EPADS before closing time 16-6-2025 at 11:00 Hrs. Manual bids, shall not be accepted. Electronic Bids will be opened on 16-06-2025 at 11:30 Hrs., The tender fee (non-refundable) and earnest money of total bid (refundable) in the form of a Pay Order or Demand Draft issued by a Scheduled Bank of Pakistan in favor of Dow University of Health Sciences, Karachi should be submitted at the Office of the Secretary Procurement Committee Services, 5th floor of Administration Block DMC Campus near Civil Hospital, Karachi before the deadline for submission of Electronic Bids through EPADS.

In case of any unforeseen situation resulting in the closure of the office on the date of opening or if Government declares Holiday the tenders shall be submitted/opened on the next working day at the same time & venue. The Procuring Agency reserves the right to reject any or all bids subject to relevant provisions of SPP Rules, 2010 (Amended upto date) and may cancel the bidding process at any time prior to the acceptance of a bid or proposal under "Rule-25" of said Rules.

For any query for e-bidding, contact the Office of the Secretary, Procurement Committee Services, 5th floor of Administration Block DMC Campus near Civil Hospital, Karachi.

BID DATA SHEET

The following specific data for the services to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

| | | |
|-----|---|--|
| 1. | Name of Procuring Agency: | Dow University of Health Sciences, Karachi (DUHS) |
| 2. | Bidding Procedure: | Single Stage – Two Envelope through online EPADS |
| 3. | Name of Contract: | Hiring of Mobile Application Development Services |
| 4. | Tender fee: | Rs.5,000/- (Five Thousand Rupees Only) Non-Refundable in shape of Pay Order / Demand Draft in favor of Dow University of Health Sciences, Karachi. |
| 5. | Submission of Tender fee & Bid Security Address: | Dow University of Health Sciences (DMC Campus), Secretary Procurement Committee Services Administration Block 5 th Floor DMC Campus, Baba-e-Urdu Road near Civil Hospital Karachi. Phone No. 021-38771000 Extension 5809 |
| 6. | Language of the Bid: | English. |
| 7. | Currency of the Bid: | The price quoted shall be in Pakistani Rupee. |
| 8. | Bid Security: | The amount of bid security shall be 5% of the total bid price of one year (12 months) in the form of a Call Deposit, Bank Draft or a Bank Guarantee issued by a scheduled bank of Pakistan, in favor of the Dow University of Health Sciences, Karachi. |
| 9. | Bid Validity Period: | 90 days |
| 10. | Tender Purchasing date: | As per NIT |
| 11. | Deadline for bid submission: | As per NIT (Online through EPADs at https://eprocure.gov.pk/) |
| 12. | Date and Time of Bid opening: | As per NIT (Online through EPADs at https://eprocure.gov.pk/) |
| 13. | Alternate Bid: | Not Allowed |
| 14. | Joint Venture / Consortium Bid: | Not Allowed |
| 15. | Period of Contract: | Initially contract shall be signed for a period of One (01) year (12 months) and extendable for further one years (06 months) on mutual consent of both parties' subject to the previous year performance of the Service provides company/firm/sole proprietor and pre-evaluation assessment to be conducted. However, terms and condition on the contract will be same no rates will be increased |
| 16. | Performance Security: | The Successful bidder submit the Amount of Performance Security shall be 10 % of the total contract value of one-year (12 months) . |

INSTRUCTIONS TO THE BIDDERS

1. GENERAL

1.1 Introduction

Dow University of Health Sciences, Karachi hereafter referred to as “**DUHS OR Procuring agency**” desires to hire well-reputed Company, Firms, Sole Proprietor to provide Mobile Application Development Services for Improving Health Outcomes among Type II diabetics in Pakistan: A Randomized Controlled Trail.

Objective:

To develop a Mobile Application in Urdu language to assist in improving health outcomes among the diabetic population in Pakistan.

The Application will be pilot tested on a limited number of diabetics in Pakistan; however, this app should also have the potential to be up-scaled on commercial level in future. The app admin will be responsible for

Key Requirements and Specifications:

1. Language and Compliance: -

Develop a Mobile Application in Urdu, compliant with the MHealth Evaluation, Reporting and Assessment checklist (MERA). Assist participants in organizing and sharing their medical information with healthcare providers.

2. Installation and Connectivity: -

The Application should be installable on Android smartphones, compatible with version 13. It should connect to a mobile data plan or local Wi-Fi networks. Displayed icon, followed by flash screen and login interphase requiring username and password after onetime registration. Backed by cloud storage.

3. Features: -

Offer a standardized participant education plan. Provide medication time reminders and physical activity prompts include nutrition information and a health tracking system in Urdu. Allow participants to enter information related to daily vitals & readings, medication, food intake, and physical activity. Deliver customized messages based on the entered data.

4. Community and Data Transfer: -

Provide a safe space for connecting with other people with similar health issues. Facilitate sharing of data from participants to healthcare providers. Ensure organized medical record-keeping by participants.

2. TECHNICAL SPECIFICATIONS:

Framework and Technology Stack

- **Backend:** Core PHP or Laravel, Node.js
- **Frontend:** React Native

- **Database:** MySQL, PostgreSQL, or MongoDB
- **Cloud Services:** AWS or Google Cloud

API Integration:

- Respectful API or GraphQL

Security:

- Data encryption (AES-256)
- Secure user authentication

Testing and QA:

- Automated and manual testing

Deployment:

- CI/CD with GitHub Actions or Jenkins

User Experience:

- Intuitive UI/UX design
- Accessibility features

3. SCOPE OF WORK

- 3.1.1 Scope of Work as mentioned in **Annexure – C**.
- 3.1.2 Bidding shall be conducted under Rules 46 (2) "**Single Stage – Two Envelopes**" (Technical and Financial bids) procedure laid down in SPPRA Rules 2010 (Amended upto date). The contract shall be awarded as per evaluation criteria mentioned in this document.
- 3.1.3 Bidders shall submit their bids with proper Indexing Table / Page Numbers and attach all the mandatory / required documents in Annex or Tagging format.

3.2 Source of Funds

- 3.2.1 Dow University of Health Sciences (DUHS), Karachi has allocated funds towards the cost of "**Hiring of Mobile Application Development Services**" from its own resources.

4 MANDATORY ELIGIBILITY CRITERIA

- Mobile Application Development Services providers applying to be selected under the Request for Proposal must fulfill the following.
- Eligibility Criteria: The bidder who meets the following eligibility criteria / mandatory requirements would be declared responsive for further technical evaluation as per the Evaluation Criteria specified in this bidding document. Verifiable documentary proof for all following requirements is a mandatory requirement, noncompliance will lead to disqualification.

ELIGIBILITY CRITERIA (MANDATORY REQUIREMENT)

| S.no | Mandatory Requirements - Eligibility Criteria (Attach Supporting Document) | Attached / Not Attached |
|------|--|-------------------------|
| 1 | Scanned copy of Tender Purchase Receipt / Pay Order in favor of Dow University of Health Sciences. | |

| | | |
|----|--|--|
| 2 | Bid Security shall be submitted at DUHS before the opening of the tender However, a copy of the same shall be attached in the Technical Proposal after hiding the amount. | |
| 3 | Complete Bidding Document, duly signed and stamped on its each/every page as acceptance of all terms & conditions. | |
| 4 | Copy of CNIC of signatory of the Bid Form/Price Schedule. | |
| 5 | Bidder / Company Complete profile and history of the Bidder including complete address. | |
| 6 | Copy of NTN / Income Tax Registration Certificate, Sales Tax Registration Certificate, Company/firms/sole proprietor must be available on 'List of Active Taxpayers' of FBR (for Income Tax & GST) and SRB (For Sales Tax) websites. | |
| 7 | Valid registration with SECP / Registrar of firms/FBR accordingly | |
| 8 | Affidavit on stamp paper duly notarized to the effect that: (i) The bidder is neither blacklisted nor suspended by any National/International, including Provincial and Federal Government. (Appendix – I). (ii) The bidder is not awarded any punishment from any Court of Law. (iii) The bidder has submitted the correct and complete information along with the bid/offer. If any Document/information is found forged/engineered /fake/bogus at any stage, the bidder may be Declared as Blacklisted in accordance with law and the performance guarantee and payment, if any may be forfeited. | |
| 9 | Duly signed and stamped Compliance Certificate as per the format given at <u>Annexure-B</u> of this document. | |
| 10 | Duly signed and stamped Compliance to Scope of Work as mentioned vide <u>Annexure-C</u> of this document. | |
| 11 | Average Annual Turnover during the last 03 financial years up to the closing of last fiscal year should not be less than Rs 0.5 Million (As per Income Tax Returns / Audited Statements of Accounts / bank statements must be provided) as per <u>Annexure – F.</u> | |
| 12 | Bid Form /Price Schedule Financial Proposal on Bidder's Letterhead duly signed and stamped as per <u>Annexure-G.</u> | |
| 14 | Valid List of Client's details as per specimen given at <u>Annexure – H.</u> | |
| 15 | Bidder / Company Profile / Details <u>Annexure – I</u> | |
| 16 | The bidder should have to provide the full name & address of the principal banker along with letter for confirmation that DUHS can approach your bankers for financial references. | |

5 COST OF TENDERING

- 5.1** The bidder shall bear all costs associated with the preparation and submission of its documents, while DUHS, in no case shall be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.

6 CLARIFICATIONS OF TENDERING DOCUMENTS

- 6.1** An interested bidder, who has obtained bidding documents, may request for clarification of contents of the bidding document in accordance with the Rule 23(1) of SPP Rules, 2010. (Amended up to date).
- 6.2** At any time prior to the deadline for submission of bids, the Procuring Agency may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the bidding documents by amendment.
- 6.3** All prospective bidders that have received the bidding documents will be notified the amendment(s) in writing, which will be binding on them.
- 6.4** In order to allow prospective bidders reasonable time to take the amendment(s) into account in preparing their bids, the Procuring Agency may, at its discretion, extend the deadline for submission of the bids.

7 AMENDMENT OF TENDER DOCUMENT

- 7.1** At any time prior to the deadline for submission of bids, the DUHS may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective company, modify the tender document by issuing corrigendum / addendum.
- 7.2** Any corrigendum / addendum thus issued shall form eternal part of the tender document. To offer bidders a reasonable time frame in which to take a corrigendum / addendum into account in preparing their bids, the DUHS may at its discretion extend the deadline for submission of bids.

8 LANGUAGE OF DOCUMENTS

- 8.1** Bid Documents and related correspondence will always be in the English language.
- 8.2** The bid should have a covering letter on printed letterhead of the firm. All pages of the bid shall be initiated / signed and shall bear official seal of the person(s) authorized to sign/endorse.
- 8.3.** All the relevant technical literature in English Language should be attached with the bid.

9 BID PRICE

- 9.1** Price / bid offer should be quoted in Pak Rupees as per format given at **Annexure-G.**
- 9.2** The price/bid offer quoted should be firm, final, and clearly written/typed without any ambiguity.
- 9.3** The bid price should include all the government taxes, as per prevailing taxation rates of provincial/federal/local governments, etc. (e.g., SST/GST, Income Tax, Withholding Tax, etc.).

- 9.4 If there is no mention of taxes or calculation error, the offered/quoted price will be considered inclusive of all prevailing taxes/duties. The benefit of exemption from or reduction in the Income Tax / SST / GST or other taxes during the contract period shall be passed on to the Procuring Agency.
- 9.5 The bidder shall be deemed to have obtained all related information as to the requirements thereto which may affect the bid offer/price if required.

10 **BID SECURITY / EARNEST MONEY**

- 10.1 The Bidder shall furnish, as part of its bid, a bid security in the amount specified in the Bid Data Sheet in the shape of a Deposit at Call or Pay Order or Demand Draft or a Bank Guarantee (**Annexure -D**) in favor of Dow University of Health Sciences, Karachi issued by a scheduled bank in Pakistan valid for a period of 28 days beyond the bid validity period. The Bid Security shall be attached with the Financial Proposal. No interest will be paid on Bid Security. **Scanned copy of the Bid Security shall be attached with the Technical Proposal after hiding the amount.**
- 10.2 Any bid not accompanied by an acceptable bid security shall be rejected by the DUHS as non-responsive.
- 10.3 The bid securities / earnest money of the unsuccessful bidders will be returned upon award of the contract to the successful bidder or on expiry of the validity of bid security whichever is earlier.
- 10.4 The bid security of the successful contractor will be returned only when the bidder furnishes the required Performance Security and signed relevant contract agreement.
- 10.5 **The bid security / earnest money may be forfeited/confiscated:**
- If a bidder withdraws his bid during the period of bid validity.
 - If the bidder does not accept the correction of his bid price.
 - In the case of a successful bidder, if he fails to furnish the required performance security or sign the contract agreement.
 - If the bidder fails to provide the requisite services.
 - If the bidder fails to fulfill the mandatory requirements upon which he has given certificates/affidavits etc.

11 **VALIDITY OF BIDS**

- 11.1 All bids shall remain valid for **90 (ninety) days** from the date of opening of bids.

12 **CLARIFICATIONS / CORRECTIONS OF BID**

- 12.1 To assist in the examination, evaluation and comparison of the bids the committee at its discretion may ask the bidder for a clarification of its bid. The request for clarification and the response shall be in writing and no change in the price or substance of the bid shall be sought offered or permitted. Arithmetical errors will be rectified on the following basis:
- If there is a discrepancy between the unit price and total price that is obtained by the multiplying the unit price and quantity, the unit price shall prevail and total price shall be corrected. If there is a discrepancy between the words and figures the amount in words shall prevail. If there is a mistake in addition / totaling that can be corrected.
 - If the bidder does not accept the corrected amount of bid, his bid will be rejected and his bid security will be forfeited.

13 **RESPONSIVENESS OF BIDS**

- 13.1 The valid bid security / earnest money is submitted **(Copy of the requisite Bid Security without showing the rates must be attached with the Technical Bid).**

- 13.2 The bid is valid till the required period.
- 13.3 The bidder had quoted all the items / services exhibited at **Annexure-G (Price Schedule)**.
- 13.4 The bid prices are firm during its validity and inclusive of all taxes, duties etc.
- 13.5 Compliance with all terms and conditions of the tender document on specified formats.
- 13.6 The bidder is eligible for tendering and fulfills the mandatory requirements of the tender.
- 13.7 The bid does not deviate from basic requirements.
- 13.8 The bidder submitted all mandatory/requisite documents as mentioned in the tender document.
- 13.9 Complete Bidding Document, duly signed and stamped on each/every page as acceptance of all terms & Condition and shall be signed by a person or persons duly authorized to sign on behalf of the bidder.
- 13.10 The bid is generally in order.

14 SUBMISSION OF E-BIDS

- 14.1 All Bidders must submit their bid online through website. Online through SPPRA (EPADS) at <https://eprocure.gov.pk/>
- (a) Initially, “**TECHNICAL PROPOSAL**” shall be opened online.
 - (b) Procuring agency shall evaluate the technical proposal in a manner prescribed in advance, without reference to the price and reject any proposal which does not conform to the specified requirements.
 - (c) No amendments in the technical proposal shall be permitted during the technical evaluation.
 - (d) Financial proposals of technically qualified bids shall be opened online through EPADS.
 - (e) Financial proposal of bids found technically non-responsive would not be further technically evaluated.
- 14.2 The online technical bid should contain all the relevant information and desired enclosures in the prescribed format. The online Financial Bid should contain only Financial Proposal and Bid Security. In case, any bidder encloses the financial bid within the technical bid, the same shall be rejected summarily.
- 14.3 Bids qualified by such vague and indefinite expression such as “subject to prior confirmation”, “subject to immediate acceptance” etc. will be treated as vague offers and rejected accordingly.
- 14.4 The bidder shall comply with all Pakistani Laws, permits, codes and regulation applicable to the bidder’s performance of services. Bid against the Government Rules and Policies, Conditional Bid, Ambiguous Bid or incomplete Bid and Bid without Bid Security will be rejected. No supplementary or revised offer after the opening of bids shall be entertained.
- 14.5 In case of discrepancies between the Invitation for Bid (IFB) / Notice Inviting Tender (NIT) and the Bidding Documents, the Bidding Documents shall take precedence.

15 DEADLINE FOR E-BIDS SUBMISSION

- 15.1 Deadline for Submission of E-Bids on SPPRA EPADS website as per NIT.
- 15.2 The DUHS reserves the right to reject any one or all bids / proposals or scrap / cancel the tender as per relevant SPPRA Rules 2010 (Amended upto date).

16 OPENING OF E-BIDS:-

- 16.1 All Proposals shall be opened Online on EPADS at <https://eprocure.gov.pk/> as per NIT.
- 16.2 The DUHS reserves the right to reject any one or all bids / proposals or scrap /cancel the tender as per relevant SPPRA Rules 2010 (Amended upto date).

17 EVALUATION OF BIDS

- 17.1 The bids would be evaluated as per the **MANDATORY ELIGIBILITY**

CRITERIA provided in Clause 4 & Technical Evaluation Parameters. Bidders achieving a **minimum of 70 points/ marks** will be considered only for further process after compliance with all mandatory clauses.

- 17.2 The relevant Committee will evaluate and compare only the bids previously determined to be responsive and submitted by an eligible bidder.
- 17.3 The bids shall be evaluated on complete package basis (all groups basis). The bids for partial / limited items / limited groups shall not be considered and rejected.
- 17.4 It will be examined in detail whether the services offered by the bidder complies with the provisions of this tender document. For this purpose, the company's data will be compared with the tender document eligibility and evaluation criteria.
- 17.5 It will be examined in detail whether the documents comply with the conditions of the tender document. It is expected that no deviation/stipulation shall be taken by the company.
- 17.6 Technically qualified/successful bidder(s) / Tenderer(s) shall be eligible for Financial Proposal(s).
- 17.7 The Price evaluation will include all duties, taxes (Federal/Provincial/Local) and expenses etc. In case of any exemption of duties and taxes made by the Government (Federal/Provincial/Local), the contractor shall be bound to adjust the same in the Financial Proposal. The benefit of exemption from or reduction in the SST / GST / Income Tax during the contract period shall be passed on to the DUHS.
- 17.8 DUHS shall not be responsible for any erroneous calculation of taxes and all differences arising out as above shall be fully borne by the Successful Bidder.
- 17.9 Bidder shall be bound to produce the original documents for verification at the request of DUHS. If the bidder fails to produce the original documents within the prescribed time schedule their Bid will be rejected.

18 BID EVALUATION CRITERIA

- 18.1 **THE BIDS SHALL BE EVALUATED ON THE MOST ADVANTAGEOUS BID BASIS.** The bidder which attains the highest combined weighted technical and financial score according to the following criteria shall be **SELECTED**.
- 18.2 The Bids shall be evaluated on a complete Lot / Group / Package basis reflected in the Bid Form / Price Schedule. Bids for partial/limited item(s) shall not be considered and **REJECTED**.
- 18.3 The following merit point system for weighing evaluation factors/criteria will be applied to technical proposals.
- 18.4 Bidders achieving a **minimum of 70% points/ marks** will be considered only for further process after compliance with all mandatory clauses. Documentary evidence must be attached in support of your claim.
- 18.5 Only those Financial Proposals will be announced/considered that were technically qualified by the committee.

| S# | Technical Evaluation Parameters/Sub-parameters | Maximum Points | Bidder Response |
|-----------------------------|---|----------------|-----------------|
| 1. | Year of Establishment (provide evidence in the form of certificates) | Max. 30 | |
| 1.1 | Established during two to five years | 20 | |
| 1.2 | Established during five to ten years and onwards | 30 | |
| 2 | Similar Project Delivered and completed successfully | Max 30 | |
| | Client details – NOTE: - Only the initial contract would be considered, Multiple extensions would not be considered for any marks. Purchas Order/ Contract award/agreement and satisfactory performance certificate issued by government/semi government/ autonomous bodies organization. | | |
| 2.1 | Government & Semi Government clients/ Private entities (02) point for each contract – up to 10 points max) | 10 | |
| 2.2 | Hospitals & Universities (05) points for each contract – up to 20 points max) | 20 | |
| 3. | Technical Team Qualification (Copy of Degree and CV will be provided) | Max. 20 | |
| 3.1 | Diploma or Certification in UI/UX or Design Tools (2 points for each - up to 8 points max). | 8 | |
| 3.2 | Graduate in Computer Sciences/ Software engineering (4 points for each - up to 12 points max). | 12 | |
| 4 | Average Annual Turnover during the last 03 fiscal years with audited financial statements through Income Tax Returns (ITR – FBR), | Max. 20 | |
| 4.1 | Above PKR 0.5 Million | 10 | |
| 4.2 | Above PKR 1 Million | 15 | |
| 4.3 | Above PKR 2 Million | 20 | |
| TOTAL POINTS / MARKS | | 100 | |

19 FINANCIAL PROPOSAL EVALUATION:

- 19.1.1 Procuring Agency shall not be responsible for any erroneous calculation of taxes and all differences arising out shall be fully borne by the Successful Bidder. However, any subsequent changes in rates or structure of applicable taxes by the Government at any time during execution / evaluation period shall be passed to the Procuring Agency.
- 19.1.2 Technically qualified/successful bidder(s)/Tenderer(s) shall be eligible for Financial Proposal(s). The Financial bids shall be opened online from the EPADS
- 19.1.3 Financial Bids / Proposals of Technically disqualified / rejected bidders will not be opened from EPADS and sealed envelope of bid security shall be returned to the bidder.
- 19.1.4 Bids not accompanied by the Bid Security of required amount and form shall be rejected.
- 19.1.5 Marks obtained in the detailed technical evaluation will be carried forward and prorated. The tender will be awarded to the Responding Organization with maximum accumulative points (Technical Score + Financial Score).

REJECTION / DISQUALIFICATIONS

19.1.6 A bid determined as non-responsive will be rejected and will not be made responsive by the bidder by correction of the non-conformity.

19.1.7 The bid shall be rejected if:

- i. it is substantially non-responsive in a manner prescribed in this tender document; or
- ii. Made misleading or false representations in the forms, statements and attachments submitted as proof of the eligibility requirements.
- iii. it is against the Pakistani Laws, Rules, Regulations, Policies, Permits, Codes etc.; or
- iv. bidder has a conflict of interest with the DUHS; or
- v. bidder engages in corrupt or fraudulent practices in competing for Contract award; or
- vi. bidder tries to influence the bid evaluation / Contract award; or
- vii. bid submitted in other than prescribed forms, annexes, schedules, charts, drawings, documents / by other than specified mode; or
- viii. unsigned, incomplete, partial, ambiguous, conditional, alternative, late; or
- ix. subjected to interlineations/cuttings / corrections/erasures / overwriting; or
- x. any bidder encloses the financial bid within the technical bid, the same shall be rejected, as bids are invited according to the Single Stage – Two Envelope Procedure in accordance with sub rule 2 of rule 46 of the Sindh Public Procurement Rules, 2010 (Amended upto date). In case; or
- xi. qualified by a vague and indefinite expressions such as “subject to prior confirmation”, “subject to immediate acceptance” etc. will be treated as vague offers and rejected accordingly; or
- xii. without verifiable proofs against the mandatory as well as general documentary, qualification and eligibility-related requirements; or
- xiii. bids submitted for partial / limited services / items as specified in the Format for Quoting the Rates / Schedule of Requirements / BoQ; or
- xiv. bid submitted with a shorter bid validity period; or
- xv. bidder fails to meet the minimum evaluation criteria requirements; or
- xvi. bid not accompanied by the Bid Security (Earnest Money) of the required amount and form; or

- xvii. bidder refuses to accept the corrected Total Bid Amount / Price; or
- xviii. the Bidder has been blacklisted by any public or private sector organization; or
- xix. bidder has mentioned any financial implication(s) in the financial proposal that is in contradiction to this document and Government rules and regulations; or
- xx. rates quoted by the bidder are not workable (not meeting the requirements of minimum wages, Income Tax, Sales Tax, EOBI, SESSI, Gratuity etc.), or on the higher side, etc.

20 PROCESS TO BE CONFIDENTIAL

- 20.1 No bidder shall contact DUHS on any matter relating to its tendering process from the time of opening to the time of tendering announcement.
- 20.2 Any effort by a bidder to influence DUHS in the evaluation, comparison, or selection decision may result in the rejection of its bid.

21 COMPLIANCE CERTIFICATE

- 21.1 The bidders should agree with the terms and conditions as mentioned in **Annexure – B.**

22 AWARD CRITERIA

- 22.1 Subject to Clause 21, the Procuring agency will award the contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined to be the most advantageous evaluated bid, (technical + financial scores) provided further that the Bidder is determined to be qualified to perform the contract satisfactorily.

23 PROCURING AGENCY'S RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS

- 23.1 The Procuring agency reserves the right to accept or reject any bid, as per Rule 25 of SPPRA Rules 2010 (Amended upto date) and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Procuring agency's action.

24 REQUIREMENT / FORMAT OF BID

- 24.1 All bidders shall quote their firm and final rates including all the taxes, duties, levies etc. on the format given at **Annexure – G** and attach the requisite Bid Security / Earnest Money in the form of a Pay Order / Demand Draft / Bank Guarantee as per this Tender Document requirement / obligations.

25 ALTERNATIVE BIDS

- 25.1 Alternate Bids shall not be allowed, if any bidder elects to submit alternative bid(s) / proposal(s), both bids viz. ORIGINAL and ALTERNATIVE will be rejected straightaway.

26 NOTIFICATION OF AWARD OF CONTRACT

- 26.1 Prior to the expiration of the bid validity period or extended bid validity period, the DUHS will notify the successful bidder in writing about the acceptance of the offer delivery by hand or by registered letter or by Courier or by email. The notification of the award will constitute the formation of the contract.

27.1 Initially contract shall be signed for a period of One (01) year (12 months) and extendable for a further six months (06 months) on mutual consent of both parties subject to the previous year performance and pre-evaluation assessment to be conducted. However, rates terms and condition of contract will be same without increasing of rates.

28 CONTRACT AGREEMENT

28.1 Subject to the fulfillment of all codal formalities, the DUHS will award the contract to a successful bidder whose bid has been determined to be qualified to perform the contract satisfactorily. Both parties i.e. DUHS and Bidder will sign the Contract Agreement on the stamp paper.

28.2 DUHS reserves the right to cancel the agreement with or without giving notice (depending on nature of violation of contract agreement) and forfeit Security Deposit / Performance Bond and any amount due to the Contractor/Agency. The Contractor / Agency shall reproduce draft contract agreement provided by DUHS on stamp paper with stamps affixed of the value equals to the prevailing Government rules / rates. Bidder shall pay the prevailing Service Charges as per the article 22-A (Contract) of the schedule of stamp act 1899.

28.3 Form of Contract Duly signed and stamped as per the format given at **Appendix-II** of this document.

28.4 The Contractor / Agency shall not alter/add/delete any article, clause or chapter of the draft contract agreement. However, the Service Provider may rephrase any clause, article or chapter with the consent of the DUHS for the purpose of clarity, legality, or otherwise except where scope of work, terms & conditions, and service charges is not adversely affected against the DUHS.

28.5 Within seven (07) days of receipt of the Contract Form, the successful Bidder shall sign and date the contract and return it to the DUHS.

29 PERFORMANCE SECURITY

29.1 The Successful bidder shall submit the Performance Security / Guarantee in the amount specified in the Bid Data Sheet in the shape of Deposit at Call or Pay Order or Demand Draft or a Bank Guarantee in favor of Dow University of Health Sciences, Karachi issued by a scheduled bank in Pakistan valid for a period of ninety (90) days beyond the date of completion / expiry of the contract. **(Annexure -E)** No interest will be paid on Performance Security.

29.2 Forfeiture of Performance Security

- a) In the event of failure to provide services as per Contract Agreement / Work Order within the stipulated period, the security deposit may be forfeited.
- b) In that event, acquiring of the said services may be taken from the next advantageous bid vide the same Work Order at contractor's risk and cost without any further reference, so that the loss incurred would be recoverable from the Performance Security of the said contractor or from any sum due of which may become due to the contractors.
- c) If any equipment/instrument or property of DUHS is damaged by the representative of approved firm, cost of the same will be deducted from the performance security money / pending bills of the contract

29.3 Refund of Performance Security: After successful completion of services in contractual period, performance security will be refunded within three months if not extended for a further period.

30 CANCELATION OF CONTRACT

30.1 If the successful bidder fails to provide the satisfactory services, the DUHS shall be entitled at his option to cancel the contract and recover the damages besides forfeiture of Performance Guarantee. The DUHS shall not be liable to any risks and costs whatsoever in consequence of such cancellation of the contract.

31 TERMINATION FOR DEFAULT

31.1 DUHS without prejudice to any other remedy for breach of Contract, by written notice of default sent to the contractor, may terminate this Contract in whole or in part:

- (a) if the contractor fails to deliver any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the DUHS;
- (b) if the contractor fails to perform any other obligation(s) under the Contract.
- (c) if the contractor, in the judgment of the DUHS has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purpose of this clause:

“corrupt practice” means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.

“fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition.

32 FORCE MAJEURE

32.1 The contractor shall not be liable for forfeiture of its performance security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

32.2 For purposes of this clause, “Force Majeure” means an event beyond the control of the Contractor and not involving the Contractor’s fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the DUHS in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.

If a Force Majeure situation arises, the contractor shall promptly notify the DUHS in writing of such condition and the cause thereof. Unless otherwise directed by the DUHS in writing, the Contractor shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

33 RESOLUTION OF DISPUTES

33.1 In the case of a dispute between the DUHS and the Contractor, the dispute shall be referred to the dispute resolution mechanism as defined in rule 31, 32 and 34 of the SPP Rules, 2010 (Amended upto date).

34 GOVERNING LANGUAGE

34.1 The Contract shall be written in the ENGLISH language All correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in the English language.

35 APPLICABLE LAW

35.1 The Contract shall be governed by the Laws of Pakistan and the Courts of Karachi - Pakistan shall have exclusive jurisdiction.

36 PAYMENT TO SUCCESSFUL BIDDER

36.1 The successful firm will receive payment upon the completion of each milestone, contingent on the written approval of the Director. Approval will be granted after the testing team provides a certification confirming the satisfactory completion of the respective milestone.

36.2 Once approval is granted, payment will be processed within 7 working days

36.3 There will be a minimum of three (3) milestones, with payment for each milestone is given here as following.

| Milestone | Deliverable | Duration | Payment |
|--|---|----------|-------------------|
| System Study, Application Design, Development, functional testing | Detailed system analysis report. • Documentation of requirements, workflows, and existing systems. | 8 Weeks | 50 % of total bid |
| Data Integration, Security testing, Development and User Training. | Successful integration, Security Implementation Encryption authentication, Training material, complete training for staff | 4 Weeks | 30 % of total bid |
| Support and Maintenance | Technical Support, Regular Update and Maintenance schedule | 9 Months | 20% of total bid |

40. PENALTY CLAUSE

40.1.1 In the event of delays in the delivery of milestones beyond the stipulated time, without justified reason a penalty of 1 % of the total contract value per week of delay up to maximum of 10%.

41. STAFF TRAINING AND DEVELOPMENT

41.1 A comprehensive 2 days training program will be conducted by the vendor for designated staff members, which will include:

Onsite or virtual training sessions (as per mutual agreement).

User manuals and technical documentation.

Ongoing support during the initial rollout phase.

42. WARRANTY & AFTER SALES SUPPORT

42.1 A warranty period of 6 months post-deployment will be provided by the vendor, during which all system bugs and errors identified will be fixed at no additional cost.

ANNEXURE – A (1)

TECHNICAL PROPOSAL SUBMISSION FORM

[Location, Date]

To (Name and address of Client / DUHS)

Dear Sir,

We, the undersigned, offer to provide the _____ **(insert title of assignment)** in accordance with your IFB / NIT / Tender Document No. **(insert number)** dated **(insert date)** and our Proposal. We are hereby submitting our Proposal, which includes the Technical and Financial Bids sealed in one envelope.

Having examined the bidding documents including Addenda / Corrigendum Nos. **insert numbers & Date of individual Addendum / Corrigendum**, the receipt of which is hereby acknowledged, we, the undersigned, offer to supply and deliver the SERVICES / GOODS under the above-named Contract in full conformity with the said bidding documents and at the rates/unit prices described in the price schedule or such other sums as may be determined in accordance with the terms and conditions of the Contract. The amounts are in accordance with the Price Schedules attached herewith and are made part of this bid. We undertake, we have no reservation to these Bidding Documents.

We undertake, if our bid is accepted, to deliver the Services / Goods in accordance with the delivery schedule specified in the schedule of requirements. If our bid is accepted, we undertake to provide a performance security/guaranty in the form, in the amounts, and within the times specified in the bidding documents. We agree to abide by this bid, for the Bid Validity Period specified in the Bid Document and it shall remain binding upon us and may be accepted by you at any time before the expiration of that period. Until the formal final Contract is prepared and executed between us, this bid, together with your written acceptance of the bid and your notification of award, shall constitute a binding Contract between us.

We understand that you are not bound to accept the advantageous bid or any bid you may receive, not to give any reason for rejection of any bid and that you will not defray any expenses incurred by us in bidding. We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in Pakistan. We confirm that we comply with the eligibility requirements of the bidding documents.

We also confirm that the any Government organization (Federal / Provincial / Local) has not declared us, or any, ineligible on charges of engaging in corrupt, fraudulent, collusive or coercive practices. We furthermore, pledge not to indulge in such practices in competing for or in executing the Contract, and we are aware of the relevant provisions of the Proposal Document.

We understand you are not bound to accept any Proposal you receive.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

FINANCIAL PROPOSAL SUBMISSION FORM

[Location, Date]

To (Name and address of Client / Competent Authority (DUHS))

Dear Sir,

We, the undersigned, offer to provide the **(Insert title of assignment)** in accordance with your IFB / NIT / Tender Document No. **(insert number)** dated **(insert date)** and our Technical Proposal. Our attached Financial Proposal is for the sum of **(insert amount in words and figures)**. This amount is inclusive of all taxes, duties, levies, Cess, Octroi etc.

Our Financial Proposal shall be binding upon us up to expiration of the validity period of the Proposal.

No commissions or gratuities have been or are to be paid by us to agents relating to this Bid / Proposal and Contract execution.

We also declare that the any Government organization (Federal / Provincial / Local) has not declared us or any Sub-Contractors for any part of the Contract, ineligible on charges of engaging in corrupt, fraudulent, collusive, or coercive practices. We furthermore, pledge not to indulge in such practices in competing for or in executing the Contract, and are aware of the relevant provisions of the Proposal Document.

We understand you are not bound to accept any Proposal you receive.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal :

ANNEXURE – B

GENERAL COMPLIANCE CERTIFICATE

DECLARATION FOR ACCEPTANCE OF TENDER TERMS AND CONDITIONS

(On PKR 100/- Stamp Paper)

[Location, Date]

To: [Name and address of Employer]

**Re: TENDER REFERENCE NO. DUHS/PCS/2025/NIT/001
“HIRING OF MOBILE APPLICATION DEVELOPMENT SERVICES”.**

Dated: 27-05-2025.

Dear Sir,

I/we carefully gone through the Terms & Conditions as mentioned in the above referred DUHS Tender document.
I/we declare that all the provisions of this Tender are acceptable to my company. I /we further certify that I'm an authorized signatory of my company and am, therefore, competent to make this declaration.

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal :

SCOPE OF WORK

Requirement Analysis:

Understand client needs by gathering and documenting the functional and non-functional requirements of the mobile application.

Planning and Design:

Create a detailed project plan with timelines, milestones, and deliverables. Develop wireframes and prototypes to visualize the application's user interface and user experience. Design the overall architecture of the app, considering the choice of platform, frameworks, and technology stack.

Development:

Frontend Development by writing code to implement the app's user interface, ensuring a seamless and responsive design. Backend Development by developing server-side logic, database structures, and APIs to support app functionalities. Conduct unit testing, integration testing, and user acceptance testing to ensure the app functions correctly and meets the requirements.

Deployment:

Deploy the app to the respective app stores. Monitor app performance, handle user feedback, and fix any post-launch issues or bugs.

Maintenance and Updates:

Provide regular maintenance to ensure the app remains functional and up-to-date with the latest OS updates and security patches for a specific time, mutually agreed upon by the client and the admin. The admin will also maintain comprehensive documentation of the project requirements, design decisions, and development process.

Security Measures:

The admin will implement robust security measures to protect user data and ensure the app is secure against vulnerabilities.

Additional Requirements:

Timeline for MVP: The Minimum Viable Product (MVP) must be delivered within 3 months from the date of contract award.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

FORMAT OF BANK GUARANTEE.

BID SECURITY

Bank Guarantee No.: _____
Dated of issue: _____
Valid upto: _____
Value (Rs.): _____

To: [Name & Address of the Procuring Agency]

Dear Sir,

WHEREAS M/s. _____ (hereinafter called the Bidder) have requested us through Bank Ltd., to furnish Bid Security by way of Bank Guarantee in your favor in the sum of _____ **(IN FIGURE)_(IN WORDS)** against your tender Notice No. _____ dated **for Hiring of Mobile Application Development Services**

WE HEREBY AGREE AND UNDERTAKE:

- a. To make unconditional payment _____ to you on demand without further question or reference to the Bidder in case of withdrawal or modification of bid or any default or non-execution of the Contract or refusal to accept order by the Bidder from the date of opening of bids until the expiry of the validity of their offer.
- b. To keep this guarantee in full force from (date) _____ up to _____ (date) the date until which the Bidder offer is valid.
- c. To extend the period of guarantee if such extension be necessary beyond the date stated in Para (ii) and as so desired by the Bidder.

Any claim arising out of this guarantee must be lodged with this Bank within the period the guarantee is valid and before the date of its expiry. After this date the guarantee will be considered null and void and should be returned to us.

Yours faithfully,

Name of the Bank:

Authorized officer's Signature & Seal:

**FORMAT OF BANK GUARANTEE.
FOR PERFORMANCE BOND**

Bank Guarantee No.: _____
Dated of issue: _____
Valid upto: _____
Value (Rs.): _____

To: [Name & Address of the Procuring Agency]

Whereas _____ **[Name of Bidder]** (hereinafter called "the Bidder") has undertaken, in pursuance of Contract No. **[number]** dated **[date]** to supply **[description of services]** (hereinafter called "the Contract").

And whereas it has been stipulated in the said Contract that the Bidder shall furnish to the Dow University of Health Sciences, Karachi with a Bank Guarantee by a scheduled bank for the sum of 4% of the total Contract amount as Security for compliance with the Bidder's performance obligations in accordance with the Contract.

And whereas we have agreed to provide a Guarantee: for the said Bidder

Therefore, we hereby unconditionally and irrevocably guarantee, on behalf of the Bidder, up to a total of **[Amount of the Guarantee in Words and Figures]** and we undertake to pay you, upon your first written demand declaring the Bidder to be in default under the Contract and without requiring the Dow University of Health Sciences, Karachi to initiate action against the Bidder and without cavil or argument any sum or sums within the limits of **[Amount of Guarantee]** as aforesaid. The amount stated in the demand made under this guarantee shall be conclusive proof of the amount payable by the Guarantor under this guarantee.

The obligations of the Guarantor under this guarantee shall be valid for three months after the completion of contractual obligations by the Bidder to the Dow University of Health Sciences, Karachi for which this Guarantee is being given, and until all and any obligations and sums due have been paid in full.

Yours faithfully,

Name of the Bank:
Authorized officer's Signature & Seal:

Witness 1:

Witness 2:

Sworn & Sign before me

This day of

ANNEXURE – F

**DECLARATION OF ANNUAL TURNOVER
AND INCOME TAX RETURN**

(On Bidder / Company / firm's Letterhead)

[Location, Date]

To: [Name and address of Employer]

“HIRING OF MOBILE APPLICATION DEVELOPMENT SERVICES”.

Dear Sir,

I/we hereby declare that, our firm's Annual Turnover in last 3 fiscal years (on closing of last fiscal year) is as follow:

| F. Y. ONE | F. Y. TWO | F. Y. THREE |
|-------------------|-------------------|--------------------|
| PKR_____(Million) | PKR_____(Million) | PKR_____(Million) |

And,

I/we hereby declare that our firm had filed Income Tax Returns for last the 3 financial years. Copies of ITR and Audit Reports are attached for ready reference.

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

HIRING OF MOBILE APPLICATION DEVELOPMENT SERVICES

FORMAT FOR QUOTING OF RATES

BID FORM / PRICE SCHEDULE

FINANCIAL PROPOSAL

Bidder must submit its financial proposal in accordance with the following format: -

[Location, Date]

To:

Procurement Committee

Dow University of Health Sciences

Dear Sir,

We, the undersigned, offer to provide the services for TENDER “**HIRING OF MOBILE APPLICATION DEVELOPMENT SERVICES**” in accordance with your Notice Inviting Tender (NIT) / Request for Proposal (RFP) / Expression of Interest (EoI) No. (REF NO: _____) (NIT No. and our Financial Bid / Proposal is for the sum of **Insert amount(s) in words and figures**). This amount is inclusive of all the applicable taxes.

Our Financial Bid / Proposal shall be binding upon us up to expiration of the validity period of the Bid / Proposal.

No commissions or gratuities have been or are to be paid by us to agents relating to this Bid / Proposal and Contract execution.

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours sincerely,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

VALID LIST OF CLIENT’S DETAILS
(On Bidder / Company / firm's Letterhead)

[Location, Date]

To: [Name and address of Employer]

“HIRING OF MOBILE APPLICATION DEVELOPMENT SERVICES”.

Dear Sir,

I/we hereby mention following list of valid Clients details where our firm had provided services, supported by copies of agreements/contracts / work orders / satisfactory performance letters for your reference:

| Sr. No. | Client Name / End User | Nature of Client (Govt. / Semi Govt. / Private Sector) | Scope of Work / Specifications | Name & Location of Project | Year | Total Order Value (PKR) |
|----------------|-------------------------------|---|---------------------------------------|---------------------------------------|-------------|--------------------------------|
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Sea

BIDDER PROFILE / DETAILS**(On Bidder / Company / firm's Letterhead)**

| | | |
|-----|--|--|
| 1. | Registered Company Name | |
| 2. | Registration License Number issued by Ministry of Interior / Home Department (Attach documentary evidence) | |
| 3. | National Tax Number (Attach documentary evidence) | |
| 4. | General Sales Tax Number (Attach documentary evidence) | |
| 5. | Sindh Sales Tax Number (Attach documentary evidence) | |
| 6. | Registration Certificate with EOBI / SESSI (Attach documentary evidence) | |
| 7. | Years of Operation of Company after its Registration (Attach documentary evidence) | |
| 8. | Managerial Capability g. Total no. of Permanent Staff ii. Total No. of Contract / Project Staff (Attach as separate Annexure) | |
| 9. | Assignment in hand (Presently) (Attach as separate Annexure) | |
| 10. | Bank Name and Branch | |
| 11. | Bank Account Number | |
| 12. | Additional Professional Registration Details (if any): | |
| 13. | Physical address | |
| 14. | Postal address | |
| 15. | Telephone Number | |
| 16. | Fax Number | |
| 17. | E-mail address | |
| 18. | Blacklisting / Complaint / Litigation against the firm (By any govt. or other org. if any) | |
| 19. | Name & Address of the companies / subsidiaries and associated companies, if any, with whom there is collaboration or joint venture | |
| 20. | Whether pay order, for the requisite Bid Security enclosed? (Yes / No) | |
| 21. | Any other relevant detail | |

Authorized Signature [In full and initials]:***Name and Title of Authorized Signatory:******Name of Bidder:******Stamp / Seal:***

A F F I D A V I T
(Must be Printed on Rs. 100/- Stamp Paper)

We, M/s. _____ hereby undertake that:

- i. Our company is neither blacklisted nor suspended by any National / International, including Provincial and Federal Government Organization.
- ii. Any director or owner of our company is not awarded any punishment from any Court of Law.
- iii. We have submitted the correct and complete information along with our bid/offer.
- iv. If any document / information is found forged / engineered / false / fake / bogus at any stage OR any criminal proceedings found in any court of law during the contract period, DUHS has right to terminate our services immediately without assigning any reason and making any refund or payment and we may be declared as Blacklisted and the performance guarantee and payment, if any may be forfeited.

M/s.

Contact Person:

Address:

Tel #: _ Mobile #. _____ Fax #:

Email:

Signature: _____ Dated:

Agency Seal:

ATTESTED BY NOTARY PUBL

CONTRACT AGREEMENT FORM**Specimen Purpose only)**

THIS AGREEMENT made on this _____ day of _____ 2025 between M/s. _____
 _____ (Name and Address of the Contractor)
 (hereinafter referred to as the CONTRACTOR, which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and assigns) of the ONE PART and the DOW UNIVERSITY OF HEALTH SCIENCES, KARACHI (hereinafter referred to as the DUHS, which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and assigns) of the OTHER PART.

WHEREAS the Contractor is a service provider.

AND

WHEREAS the DUHS is procuring agency. The DUHS intends to hire services for
 HIRING OF MOBILE APPLICATION DEVELOPMENT SERVICES

(NIT No. _____).

WHEREAS the Contractor (successful bidder) submitted his bid vide _____ in accordance with the bid document and was selected as “successful bidder” pursuant to the bidding process and negotiation on contract prices, awarded the “Letter of Acceptance” (LoA) No. _____ to the Contractor on _____. BOTH THE PARTIES HERETO agree to abide the terms and conditions as mentioned in:

(Conditions of Contract) of Tender Document.

 (Signature of Contractor / Authorized Representative)

Name: _____
 Designation: _____
 Address: _____
 Seal: _____

 (Signature of Authorized Officer of the DUHS)

Name: _____
 Designation: _____
 Address: _____
 Seal: _____

WITNESS – 1

Name: _____
 CNIC #: _____
 Address: _____

WITNESS – 2

Name: _____
 CNIC #: _____
 Address: _____