

QUALITY ASSURANCE IN HEALTHCARE

COURSE DESCRIPTION

A DIPLOMA course in Quality Assurance in Healthcare is designed for healthcare professionals who want to acquire an in-depth overview of the fields of healthcare quality and patient safety. Healthcare quality is a relatively new discipline and has emerged central to the development of good healthcare. The goal of this course is to educate and develop leaders in quality improvement and patient safety.

CAREER OPTIONS FOR GRADUATES: Graduates of the Quality Assurance in Healthcare diploma course may expect to find exciting and varied employment opportunities in many different fields in healthcare administration. This diploma course will also provide the necessary knowledge to pursue an advanced degree in healthcare management at the Institute of Health Management, if desired.

OVERVIEW OF TOPICS: This diploma course will feature topics for the participants to fully understand quality in the healthcare industry, as it is today. The course will also start off with a brief introduction and history of quality; organizational behavior in healthcare, and then delve into healthcare quality and patient safety, benefits and economics of quality assurance in healthcare organizations, the quality assurance process, quality tools and their applications, and quality function deployment.