INTRODUCTION:
Healthcare services today are scrutinized, measured, evaluated and publicized as never before. An increasingly educated public expects to receive nothing less than excellent care and services and it must be the mission of every healthcare organization to deliver that excellence. Quality improvement is the process of continually evaluating existing processes of care and developing new standards of practice and therefore has to be a core competency for every healthcare professional. This course is designed to enhance the competency of healthcare professionals. The Body of Knowledge used for this course also lead towards the preparation of “Certified Professional in Healthcare Quality (CPHQ)”. A program administered by the Healthcare Quality Certification Commission of the National Association for Healthcare Quality, USA. This course will enhance your career and facilitate the quality transformation in your hospital or healthcare organization. The Certificate will be jointly issued by PIQC & DUHS.

COURSE CONTENT

- Healthcare Quality Concepts
- Strategic Quality Leadership
- Quality System Management
- Patient Safety
- Medication Management
- People Management
- Information Management
- Performance / Quality Measurement
- Performance Improvement Processes
- Standards and Surveys and Accreditation in healthcare organization

Starting From: January 26, 2019
Timings:
Every Saturday, 2:00 pm TO 6:00 pm

Venue:
OJHA Campus, DUHS Karachi,
ION Building (4th Floor) Room # 6,
Gulzar-e-Hijri, Scheme-33

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